

Strategic Plan 2016 - 2019

VISION: Healthier communities, empowered individuals, sustainable primary health care workforce and system

MISSION: Working in partnership to lead better system integration and coordination, strengthening equity and empowerment for Western Sydney communities and the people who care for them.

VALUES:

Respect Understand Others	Leadership Inspire Action	Equity Actively Overcome	Creativity Challenge	Excellence Be the Best
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Consumer Centric Shared Values

Patients, carers and families engaged in improving their health outcomes.	Improve equity and access for underserved and disadvantaged communities.	Implementation of the Consumer and Community Engagement Framework and Council.	Improve health literacy through effective engagement and communication.
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Strategy Development and Innovation

Undertaking regional needs assessment and planning.	Meeting needs through a best practice commissioning framework.	Leading best practice integrated care, extending into new models for health/social care.	Explore and implement models of funding that promote 'value over volume'.
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General Practice and Primary Care Development

Maintaining deep knowledge and engagement with GPs and health care professionals.	Driving and supporting data driven quality improvement practices and data linkage initiatives to enhance population health.	Advocating and supporting innovation in primary care through Patient Centred Medical Home principles and their development.	Fostering clusters of GP practices and allied health providers to improve capability, capacity and team based approaches to care.
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Strengthening Partnerships and Developing Workforces

Improve integration and coordination of patient care in partnership with consumers.	Investing in workforce development with a focus on strengthening team based approaches to care.	Collaboration with public, private and non-for-profit sector organisations.	Understanding workforce and service provider needs; developing sustainable solutions for western Sydney.
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System Enablers and Scalable Infrastructure

Expanding roll out of prioritised, evidence based clinical pathways (HealthPathways).	Collecting and reporting data for continuous improvement, safety and quality.	Drive meaningful use of eHealth systems such as digital, MyHR and LinkedEHR.	Strengthening Integrated Care governance structures and systems of primary care including system financing.
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Organisational Excellence

Foster the ongoing performance, development, engagement and diversity of our people.	Ensuring sustainable and other financial outcomes, monitoring performance.	Organisational design that promotes strategically scalable operations and strong corporate governance.	Established quality systems, achieving certification and quality assurance.
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Effective communication and advocacy. The voice of primary health care in western Sydney and beyond.



EVALUATION

Partnership for Education, Evaluation and Research

OUTCOMES



Patient Experience of Care

- Safe and effective care
- Timely and equitable access
- Patient and family needs met



Quality and Population Health

- Improved health outcomes
- Reduced disease burden
- Improvement in individual behavioural and physical health



Sustainable Cost

- Efficiency and effectiveness of services
- Increased resourcing to primary care
- Evaluation of commissioning



Provider Satisfaction

- Increased clinician and staff satisfaction
- Evidence of leadership and teamwork
- Quality improvement culture in practice

HEALTH PRIORITIES

Aboriginal Health

Aged Care

Child and Family

Chronic Conditions

Mental Health

Population Health