

# TRIAGE GUIDE FOR COVID-19

PLEASE ASK **EVERY PATIENT** THESE QUESTIONS AND FOLLOW THE FLOWCHART

For patients who do not fit the criteria but want more information, refer them to the  
**NATIONAL CORONAVIRUS HEALTH INFORMATION LINE: 1800 020 080**

**START  
HERE**

Have you recently returned from overseas travel or been in contact with anyone who has?

**NO**

Have you had close contact with anyone diagnosed with COVID-19 or currently being tested for COVID-19?

**NO**

Do you have any of the following?

- Fever
- Shortness of breath
- Dry cough
- Sore throat
- Body aches (with fever)

**NO**

Do you require an appointment? Can you please tell me the nature of the issue?

**YES**

**YES**

## **DO NOT COME IN**

You may need to isolate yourself. One of our nurses or doctors will call you shortly for a phone conversation, which can be bulked-billed.

**\*\* Confirm best contact number \*\***

Follow current practice protocol for face-to-face or telehealth consultation.

*This triage guide is a suggestion only and should be adapted to suit your practice.*

*This resource was originally developed by Kim Issac, HNECC PHN, and has been adapted by WSPHN.*

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