

# Western Sydney - Core Funding 2019/20 - 2023/24 Activity Summary View



## CF-COVID-VVP - 1 - COVID-19 vaccination of Vulnerable Pop



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF-COVID-VVP

#### Activity Number \*

1

#### Activity Title \*

COVID-19 vaccination of Vulnerable Pop

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Population Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

This Activity will assist PHNs to provide support and facilitate local solutions to vaccinate vulnerable populations who may have difficulty in accessing COVID-19 Vaccines in collaboration with COVID-19 vaccination providers including general practice, access support to long COVID, education to encourage vaccination pharmacy, contracted providers, state health services and nurse practitioners (as appropriate).

#### Description of Activity \*

WSPHN provided to increase COVID-19 vaccinations across at-risk-neighbourhoods (ARNs) and to vulnerable populations experiencing difficulties accessing the COVID-19 vaccine.

WentWest will support the facilitation of community members eligible for in-home and outreach vaccinations targeting vulnerable patient cohorts.

#### Expected Outcomes

- ☑ Increased vaccination rates to individuals who are immobile
- ☑ Increased vaccination rates within the at-risk-neighbourhood
- ☑ Timely access to the COVID-19 vaccination for at risk individuals

### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Population health	74



### Activity Demographics

#### Target Population Cohort

Vulnerable population groups include (but are not limited to):

- those who are experiencing homelessness;
- people with disability or are frail and cannot leave home;
- people in rural and remote areas with limited healthcare options;
- culturally, ethnically and linguistically diverse people;
- those who are not eligible for Medicare and/or live in an area without access to a state, territory or Commonwealth Vaccination Clinic;
- and
- aged care and disability workers.

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

##### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Throughout its Relationships to Partnerships Team, WentWest has an established and extensive network of community stakeholders particularly those representing vulnerable populations such as CALD and Aboriginal and Torres Strait Islander communities. This network allows for continued engagement with the local community on challenges relating to COVID including accessibility and vaccine hesitancy. Through this network WentWest has been able to develop targeted communications pieces on COVID vaccination to high-risk populations with video messaging via GoShare adapted to language and culturally specific needs as conveyed through consultations.

### Collaboration

WentWest continues to collaborate extensively with the local sector to effectively support the ongoing rollout of COVID vaccination to vulnerable cohorts. This includes ongoing partnership activity with Western Sydney Local Health District on in-reach services where appropriate, coordination of in-reach vaccinations between general practices and local RACFs and disability group homes.

Overview of key stakeholders:

- WSLHD
- General Practices
- RACFs
- Disability Group Homes
- Pharmacy



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2020

### Activity End Date

30/12/2023

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

- Not Yet Known: No
- Continuing Service Provider / Contract Extension: No
- Direct Engagement: No
- Open Tender: No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# CF-COVID-VVP - 2 - COVID-19 Vaccination Sites



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

CF-COVID-VVP

### Activity Number \*

2

### Activity Title \*

COVID-19 Vaccination Sites

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Population Health

### Other Program Key Priority Area Description

### Aim of Activity \*

Name changed in recent DOV to COVID-19 Outbreak Vaccination Response

The WSPHN supported the critical response to the current COVID-19 outbreak, with a key focus on vulnerable populations.

### Description of Activity \*

WSPHN provided wrap-around support to local primary care vaccination sites to expand vaccination effort, including through enhanced workforce or other targeted support mechanisms.

WSPHN also set up a temporary COVID-19/Flu Clinic for screening and testing for COVID-19 at various sites throughout WS, supporting patients presenting with and without referrals facilitating rapid high-volume testing to meet demand.

### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Population health	74
Health Workforce	71



## Activity Demographics

### Target Population Cohort

Vulnerable populations

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Collaboration was conducted with local General Practices, WSLHD and local councils on the development of these vaccination sites.

### Collaboration

Collaboration was conducted with local General Practices, WSLHD and local councils on the development of these vaccination sites.



## Activity Milestone Details/Duration

### Activity Start Date

29/08/2020

### Activity End Date

30/12/2023

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



## CF-COVID-LWC - 1 - Commissioned Home Visit - Commissioning



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF-COVID-LWC

#### Activity Number \*

1

#### Activity Title \*

Commissioned Home Visit - Commissioning

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Population Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

To assist community members who have tested positive for COVID-19, along with their family members to effectively manage their symptoms and link community members with appropriate services, as well as provide support and guidance relating to the Covid-19 vaccination strategy to general practices, Aboriginal Community Controlled Health Services, residential aged care facilities (RACFs) and disability accommodation facilities to increase workforce capability to increase COVID-19 vaccination rates in the community.

#### Description of Activity \*

To assist community members who have tested positive for COVID-19, along with their family members to effectively manage their symptoms and linking community members with appropriate services, as well as provide support and guidance relating to the Covid-19 vaccination strategy to general practices, Aboriginal Community Controlled Health Services, residential aged care facilities (RACFs) and disability accommodation facilities to increase workforce capability to increase COVID-19 vaccination rates in the community.

#### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25



## Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

Self-management of COVID-19 patients remains the primary option for most low risk, COVID-19+ patients, however for complex, high-risk patient cohorts, that may require more concentrated care, their GP can conduct an in-home visit. This includes older people living independently and their carers and residents of RACFs and disability group homes.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

WentWest continues to work closely with RACFs on the ongoing delivery of this program particularly when RACFs are experiencing COVID outbreaks and usual GP workforce has been impacted.

### Collaboration

Since its launched the program has seen Practices in Western Sydney involved in the program.



## Activity Milestone Details/Duration

### Activity Start Date

31/12/2021

### Activity End Date

30/12/2023

**Service Delivery Start Date**

01/01/2022

**Service Delivery End Date**

31/12/2023

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# CF-COVID-LWC - 1 - COVID-19 Positive Community Care Pathways



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

CF-COVID-LWC

### Activity Number \*

1

### Activity Title \*

COVID-19 Positive Community Care Pathways

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Other (please provide details)

### Other Program Key Priority Area Description

Digital Health, Mental Health, Population Health

### Aim of Activity \*

To create Pathways for COVID-19 positive community care and support to long COVID effects and opportunities to minimise negative impacts, alongside developing platforms for community engagement.

### Description of Activity \*

COVID 19 Pathways are developed by GP Clinical Editors in collaboration with a range of healthcare professionals including; specialists, nurses, and allied health providers. All pathways are periodically reviewed and updated as required by GP Clinical editors.

Community care pathways and guided forums are developed to respond to the mental health and physical health needs of vulnerable populations who are impacted by the non-clinical effects of COVID-19 – such as loneliness and isolation. Moderated forums and service navigation platforms enable clients to virtually socialise, find social activities to partake in, and be supported in navigating COVID-19 vaccination and clinical services to aid in long term recovery. Support on post covid-19 patients which may include tailored physical and mental health support.

### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Mental Health	72
Digital Health	71
Population health	74
Health Workforce	71



## Activity Demographics

### Target Population Cohort

WSPHN GP's and WSLHD, commissioned service provider and other key stakeholders

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

- General Practice
- Public Health Unit
- WSLHD
- Sydney Children's Hospital Network
- Residential Aged Care Facilities

### Collaboration



## Activity Milestone Details/Duration

### Activity Start Date

30/11/2021

### Activity End Date

30/12/2023

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# CF-COVID-LWC - 2 - Support for Primary Care



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

CF-COVID-LWC

### Activity Number \*

2

### Activity Title \*

Support for Primary Care

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Population Health

### Other Program Key Priority Area Description

### Aim of Activity \*

Supporting General Practice to increase registered nurses and administrative workforce to increase vaccination rates by establishing dedicated walk-in Covid-19 vaccination clinics in an effort to increase vaccination rates across the region in response to the outbreak of Covid-19 within Western Sydney

### Description of Activity \*

The programs and initiatives that will be implemented under this activity include, but are not limited to:

- Testing facilities for COVID-19 across the Western Sydney PHN region, supporting patients presenting with and without referrals to be triaged and tested – facilitating rapid/high volume testing to meet demand
- Providing assistance and advice to support integrated care practices
- Providing services from a temporary COVID-19/Flu Clinic for screening and testing of COVID-19 virus.

### Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

High-risk and vulnerable patients

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

- General Practice
- Western Sydney Local Health District
- Western Sydney Public Health Unit
- RACFs
- Disability Group Homes
- Local Councils

### Collaboration



## Activity Milestone Details/Duration

### Activity Start Date

30/12/2021

### Activity End Date

30/12/2023

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments





## CF - 4 - HealthPathways - Dementia



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

4

**Activity Title \***

HealthPathways - Dementia

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Digital Health

**Other Program Key Priority Area Description****Aim of Activity \***

To develop Dementia HealthPathways that support health professionals to provide advice, referrals and connections for senior Australians with Dementia into local health, support and aged care services.

**Description of Activity \***

Develop, enhance and review aged care referral pathways on the HealthPathways platform.

1. increase the awareness, engagement, and utilisation of relevant pathways by local health care practitioners (including GPs, allied health and practice staff) and engage local clinical practitioners, consumers and aged care stakeholders and experts in their development

2. Develop, enhance and review dementia referral pathways on the HealthPathways platform.

The pathways will reflect the optimal pathway for seeking dementia diagnosis and then post-diagnostic supports including local services/supports that are available in the region.

WSPHN will work in collaboration with Dementia Australia to ensure nationally consistent local dementia support pathways which will increase dementia literacy in the primary health sector and promote better linkages to early intervention health and social supports, to improve visibility and consistency of post-diagnostic care.

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Digital Health	71
Aged Care	69



## Activity Demographics

### Target Population Cohort

General practitioners, nurses, allied health professionals, NGO community service providers and specialist Clinicians, families, carers and people living with dementia in the western Sydney PHN region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Western Sydney HealthPathways Steering Committee:

Quarterly strategic governance meetings involving: Clinical Leads and executives from Western Sydney Primary Health Network (WSPHN), Western Sydney Local Health District (WSLHD) and the Sydney Children's Hospitals Network (SCHN).

Quarterly strategic governance meetings involving:

Clinicians and personnel from WSPHN, WSLHD, SCHN.

Clinical Stream Planning Meeting:

Consultation and planning meetings involving: Heads of Departments (WSLHD, SCHN), GP Clinical Editors, and representatives from relevant service providers.

Clinical Stream Development Working Group Meetings:

Wider consultation on pathway development involving healthcare and social service professionals from western Sydney.

HealthPathways Primary Care Educational Activities

Consultation with peak bodies and hospital services on development of education activities for primary care providers in western Sydney.

Consultation with Dementia Australia on development, alignment and dissemination of educational activities and resources for primary care providers, patients and carers in western Sydney

**Collaboration**

Below is a list and description of the role of each stakeholder that will be involved in designing and/or implementing the activity;-

Western Sydney Local Health District: Strategic Governance and coordination of hospital clinicians and services participation

- Local Primary Healthcare Providers: Participation in working groups, pathway feedback and reviews

- National and State Peak Bodies (incl. Dementia Australia): Peak bodies are often engaged in the development of pathways providing up to date research, condition specific management guidelines, and national and state health programs

- HealthPathways Community – Sharing of pathways across regions, collaboration on pathway development, educational, and promotional activities.

- Local community health groups – Consultation and participation in working groups.

- Streamliners New Zealand – Website administration and Technical Writing



**Activity Milestone Details/Duration**

**Activity Start Date**

09/02/2022

**Activity End Date**

29/06/2025

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# CF - 7 - PHN Collaborative Data and Analytics Centre for Excellence



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

CF

### Activity Number \*

7

### Activity Title \*

PHN Collaborative Data and Analytics Centre for Excellence

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Digital Health

### Other Program Key Priority Area Description

### Aim of Activity \*

To establish a central PHN Collaborative Data and Analytics Centre of Excellence (the Centre), leveraging off existing Primary Health Insights infrastructure.

### Description of Activity \*

- The Centre will support data capabilities for PHNs, jointly enhance analytics expertise, improve activity outcomes, and will work to increase data linkages across Commonwealth and state and territory health and aged care systems.
- To establish a data driven evidence-based decision-making process to inform the organisation commissioning better service provision, leveraging off capture and utilisation of outcome measures for mental health clients.
- The Health Intelligence Unit (HIU) will support data capabilities for WentWest, enhance data quality and analytics expertise, improve capture of outcome measures, and will work to improve and facilitate effortless referral process for the GPs and other stakeholders

### Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Digital Health	71



## Activity Demographics

### Target Population Cohort

All Primary Mental Health care cohort

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

A Departmental delegate will serve as a decision maker for the Centre. They will agree the work priorities for the Centre and serve on the Centre's Steering Committee. The Steering Committee shall meet at least four (4) times per annum. The Committee's Secretariat function will be provided by Went West.

The Steering Committee membership must include:

- DOH senior executives
- PHN CEO's
- Primary Health Insights Steering Committee Chair
- Primary Health Networks (PHNs)

### Collaboration

A Departmental delegate will serve as a decision maker for the Centre. They will agree the work priorities for the Centre and serve on the Centre's Steering Committee. The Steering Committee shall meet at least four (4) times per annum. The Committee's Secretariat function will be provided by Went West.

The Steering Committee membership must include:

- DOH senior executives
- PHN CEO's
- Primary Health Insights Steering Committee Chair
- Primary Health Networks (PHNs)



## Activity Milestone Details/Duration

### Activity Start Date

29/05/2022

**Activity End Date**

29/06/2025

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** Yes

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## CF - 14 - Dementia Consumer Pathway Resource



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

14

**Activity Title \***

Dementia Consumer Pathway Resource

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Other Program Key Priority Area Description****Aim of Activity \***

The aim of this initiative is to support people living with dementia to live well in the community for as long as possible. It will support clinicians, primary care and the allied health workforce to enhance the care and support provided to people living with mild cognitive impairment or dementia, as well as their carers and family. The key objectives are to

- improve the timeliness of dementia diagnosis
- increase the uptake of post-diagnostic services and supports
- enhance the ongoing care and support provided to people living with dementia, their carers and families to support them to plan ahead and better navigate their dementia journey

**Description of Activity \***

This activity will develop and enhance the use of existing local dementia support pathways. WSPHN will support clinicians, primary care and the allied health workforce to link people living with mild cognitive impairment or dementia, and their carers to diagnostic and post-diagnostic services and supports so they can receive early intervention and live well in the community for longer. The activity is comprised of two elements:

Development and enhancement of consumer-focused dementia support resources which detail the post-diagnostic care and support



available for people living with dementia, and their carers and families, within their local area, including local, state and federal government, private sector, and non-government community-based support.

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Digital Health	71
Aged Care	69



## Activity Demographics

### Target Population Cohort

General practitioners, nurses, allied health professionals, NGO community service providers and specialist Clinicians in the western Sydney PHN region. Consumers/Carers and families of people diagnosed with Dementia

### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

- Western Sydney HealthPathways Steering Committee:  
Quarterly strategic governance meetings involving: Clinical Leads and executives from Western Sydney Primary Health Network (WSPHN), Western Sydney Local Health District (WSLHD)
- Quarterly strategic governance meetings involving: Clinicians and personnel from WSPHN, WSLHD,
- Clinical Stream Planning Meeting:  
Consultation and planning meetings involving: Heads of Departments (WSLHD, GP Clinical Editors, and representatives from relevant service providers.
- Clinical Stream Development Working Group Meetings:

Wider consultation on pathway development involving healthcare and social service professionals from western Sydney.

- HealthPathways Primary Care Educational Activities:

Consultation with peak bodies and hospital services on development of education activities for primary care providers in western Sydney.

In consultation with Dementia Australia on development, alignment and dissemination of educational activities and resources for primary care providers, patients and carers in western Sydney

### Collaboration

Below is a list and description of the role of each stakeholder that will be involved in designing and/or implementing the activity;-

- Western Sydney Local Health District: Strategic Governance and coordination of hospital clinicians and services participation

- Sydney Children's Hospital Network: Strategic governance and coordination of hospital clinicians and services participation

- Local Primary Healthcare Providers: Participation in working groups, pathway feedback and reviews

- National and State Peak Bodies (incl Dementia Australia): Peak bodies are often engaged in the development of pathways providing up to date research, condition specific management guidelines, and national and state health programs

- HealthPathways Community – Sharing of pathways across regions, collaboration on pathway development, educational, and promotional activities.

- Local community health groups – Consultation and participation in working groups.

- Streamliners New Zealand – Website administration and Technical Writing



## Activity Milestone Details/Duration

### Activity Start Date

09/02/2022

### Activity End Date

29/06/2025

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: Yes

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## CF - 15 - Health Pathways- Aged Care



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

15

**Activity Title \***

Health Pathways- Aged Care

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \***

Digital Health

**Other Program Key Priority Area Description****Aim of Activity \***

To develop, maintain and promote Aged Care HealthPathways that support health professionals to provide advice, referrals and connections for senior Australians into local health, support and aged care services.

**Description of Activity \***

Develop, enhance and review aged care referral pathways on the HealthPathways platform.

1. increase the awareness, engagement, and utilisation of aged care pathways by local health care practitioners (including GPs, allied health and practice staff) and engage local clinical practitioners, consumers and aged care stakeholders and experts in their development
2. Develop, enhance and review aged care referral pathways on the HealthPathways platform.

Develop, review, maintain and enhance Clinical Referral Pathways content specifically for aged care, to support local health professionals to provide advice and referrals relevant to the needs of their region including through dedicated clinical editor roles.

Consultation with local primary care practitioners, consumers, and other relevant stakeholders through established advisory networks and councils.

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Digital Health	71
Aged Care	69



## Activity Demographics

### Target Population Cohort

General practitioners, nurses, allied health professionals, NGO community service providers and specialist Clinicians, families, carers in the Western Sydney PHN region.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Western Sydney HealthPathways Steering Committee:

Quarterly strategic governance meetings involving: Clinical Leads and executives from Western Sydney Primary Health Network (WSPHN), Western Sydney Local Health District (WSLHD) and the Sydney Children's Hospitals Network (SCHN).

Quarterly strategic governance meetings involving:

Clinicians and personnel from WSPHN, WSLHD, SCHN.

Clinical Stream Planning Meeting:

Consultation and planning meetings involving: Heads of Departments (WSLHD, SCHN), GP Clinical Editors, and representatives from relevant service providers.

Clinical Stream Development Working Group Meetings:

Wider consultation on pathway development involving healthcare and social service professionals from western Sydney.

HealthPathways Primary Care Educational Activities

Consultation with peak bodies and hospital services on development of education activities for primary care providers in western Sydney.

### **Collaboration**

Below is a list and description of the role of each stakeholder that will be involved in designing and/or implementing the activity;-

Western Sydney Local Health District: Strategic Governance and coordination of hospital clinicians and services participation

- Local Primary Healthcare Providers: Participation in working groups, pathway feedback and reviews

- National and State Peak Bodies : Peak bodies are often engaged in the development of pathways providing up to date research, condition specific management guidelines, and national and state health programs

- HealthPathways Community – Sharing of pathways across regions, collaboration on pathway development, educational, and promotional activities.

- Local community health groups – Consultation and participation in working groups.

- Streamliners New Zealand – Website administration and Technical Writing



## **Activity Milestone Details/Duration**

### **Activity Start Date**

09/02/2022

### **Activity End Date**

29/06/2025

### **Service Delivery Start Date**

### **Service Delivery End Date**

### **Other Relevant Milestones**



## **Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## CF - 1000 - Integrated care for older people



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF

#### Activity Number \*

1000

#### Activity Title \*

Integrated care for older people

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Aged Care

#### Other Program Key Priority Area Description

#### Aim of Activity \*

This activity aims to:

- Increase access to appropriate care for older people through integrated and coordinated services.
- Reduce preventable hospitalisations for older people.
- Build primary care service provider capability and capacity to deliver timely, coordinated, effective and appropriate care for older people

#### Description of Activity \*

WSPHN will commission services to address the needs of the older population including but not limited to:

1. 12 week falls prevention program delivered by an Accredited Exercise Physiologist
2. Provide navigation services to people newly diagnosed with dementia, and their family or immediate caregiver
3. Provide services to low acuity patients within residential aged care facilities and the community to prevent hospital presentations
4. Provide Training to build primary care service provider and residential aged care facility staff capability and capacity to manage older people such as wound management, early identification of a deteriorating patient, management of patients with dementia.
5. Other services as deemed appropriate based on ongoing consultation and feedback from stakeholders
6. This service will continue to improve patient outcomes through working collaboratively with WSLHD and health professionals



and services to integrate and facilitate a seamless patient experience.

7. Improving the mental health and wellbeing of people living with, or caring for people with dementia
8. Alcohol and other drug support where applicable for people living with dementia
9. Support and guidance on palliative care for the general population who are aged 65+, and for Aboriginal and Torres Strait Islanders aged 50+, as well as their family and immediate caregivers
10. Enhanced access to WSPHN's Primary Mental Health Care (PMHC) services for older persons

### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Aged Care	69



### Activity Demographics

#### Target Population Cohort

Older people 65+ and Aboriginal & Torres Strait Islanders 50+ in the western Sydney region

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

#### Whole Region

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602
Blacktown	11601



## Activity Consultation and Collaboration

### Consultation

- Western Sydney Local Health District: Extensive consultation, including their overarching western Sydney Integrated Senior's Health (WISH) Committee and associated subcommittees.
- Associated Committees: These committees include representatives from Ambulance NSW, ACI, Residential Aged Care Facilities and other key stakeholders involved in the care and management of older people.
- WSPHN Advisory Groups: These include the Clinical and Consumer Advisory Councils in which regular consultation is undertaken

### Collaboration

- WSLHD and Partnership Committees: These committees will play a key role in helping to shape and design the services to be commissioned based on their experiences and needs. Representatives from these committees may also form part of the independent tender evaluation panel which evaluates successful applicants.
- Community and aged care services: These services provide ongoing advisory and feedback.
- Consumers: Organisations are required to obtain consumer input into the design of their proposed projects. A consumer representative will also be present as part of the independent tender evaluation panel.



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2019

### Activity End Date

29/06/2023

### Service Delivery Start Date

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No  
**Continuing Service Provider / Contract Extension:** Yes  
**Direct Engagement:** No  
**Open Tender:** Yes  
**Expression Of Interest (EOI):** No  
**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

Not Applicable

**Co-design or co-commissioning comments**

This service will continue to improve patient outcomes through working collaboratively and co-commissioning with WSLHD and health professionals and services to integrate and facilitate a seamless patient experience.



## CF - 2000 - Care Pathways (HealthPathways)



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

2000

**Activity Title \***

Care Pathways (HealthPathways)

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Digital Health

**Other Program Key Priority Area Description****Aim of Activity \***

The key aim of the program is to improve the overall quality of care received in the region by providing Primary Care clinicians with up to date information and guidance on the agreed management of various medical conditions. Utilisation and adherence to the care pathways can:

- Decrease variations of care in primary care, and unwarranted care
- Increase GP capacity to manage patients within the community
- Avoid unnecessary hospital admissions
- Effectively manage chronic and more complex care in a community setting
- Reduce the number of inappropriate referrals
- Improve quality of referrals to specialists
- Increase patient access to services

The corresponding objective of the program is to improve collaboration and coordination across the healthcare sector; specifically, between primary, specialist, and hospital services. Engagement of clinicians throughout the care continuum in the planning and development of care Pathways offers opportunities to:

- Collaborate on service re-design initiatives
- Identify potential service gaps in the region

- Strengthen relationships of primary and secondary care providers. –
- Build capacity amongst primary care providers to manage a wider range of conditions in the community

**Description of Activity \***

This activity will be commissioned to Streamliners NZ (The providers of the Health Pathways platform). These costs include the hosting of the site, content management provided by Streamliners, and access to the library of pathways.

HealthPathways is a web-based health informational portal for General Practitioners and other healthcare providers to utilise during a consultation to assist with the assessment, management, and referrals to local specialists and services. It also provides patient information, reference materials, and education resources to increase the capacity for patients to actively assist in the management of their own health.

Pathways are developed by GP Clinical Editors in collaboration with a range of healthcare professionals including; specialists, nurses, and allied health providers. All pathways are periodically reviewed and updated as required by GP Clinical editors.

The provision of technical writing, community fees, website hosting and a sophisticated system to keep track of content in development.

**Needs Assessment Priorities \***

**Needs Assessment**

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

**Priorities**

Priority	Page reference
Digital Health	71



**Activity Demographics**

**Target Population Cohort**

General practitioners, nurses, allied health professionals, NGO community service providers and specialist Clinicians in the western Sydney PHN region

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

No

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602
Blacktown	11601



## Activity Consultation and Collaboration

### Consultation

- Western Sydney HealthPathways Steering Committee:  
Quarterly strategic governance meetings involving: Clinical Leads and executives from Western Sydney Primary Health Network (WSPHN), Western Sydney Local Health District (WSLHD) and the Sydney Children's Hospitals Network (SCHN).
- Western Sydney HealthPathways Paediatric Advisory Group:  
Quarterly strategic governance meetings involving: Clinicians and personnel from WSPHN, WSLHD, SCHN.
- Clinical Stream Planning Meeting:  
Consultation and planning meetings involving: Heads of Departments (WSLHD, SCHN), GP Clinical Editors, and representatives from relevant service providers.
- Clinical Stream Development Working Group Meetings:  
Wider consultation on pathway development involving healthcare and social service professionals from western Sydney.
- HealthPathways Primary Care Educational Activities:  
Consultation with peak bodies and hospital services on development of education activities for primary care providers in western Sydney.

### Collaboration

- Below is a list and description of the role of each stakeholder that will be involved in designing and/or implementing the activity;-
- Western Sydney Local Health District: Strategic Governance and coordination of hospital clinicians and services participation
  - Sydney Children's Hospital Network: Strategic governance and coordination of hospital clinicians and services participation
  - Local Primary Healthcare Providers: Participation in working groups, pathway feedback and reviews
  - National and State Peak Bodies: Peak bodies are often engaged in the development of pathways providing up to date research, condition specific management guidelines, and national and state health programs
  - HealthPathways Community – Sharing of pathways across regions, collaboration on pathway development, educational, and promotional activities.
  - Local community health groups – Consultation and participation in working groups.
  - Streamliners New Zealand – Website administration and Technical Writing



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2019

### Activity End Date

29/06/2025

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

### Decommissioning

No

### Decommissioning details?

Not Applicable

### Co-design or co-commissioning comments

Not Applicable







## CF - 5000 - Chronic Disease Prevention and Management



### Activity Metadata

#### Applicable Schedule \*

Core Funding

#### Activity Prefix \*

CF

#### Activity Number \*

5000

#### Activity Title \*

Chronic Disease Prevention and Management

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

Population Health

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The aim of this activity is to;

- Enhance the prevention and management of chronic disease in primary care by implementing initiatives that will increase provider capability and capacity to better manage chronic disease patients.
- Foster the principles of Integrated Care and Patient-Centred Medical Home of team-based, coordinated care focused on quality outcomes.
- Increase healthy lifestyle initiatives available to residents of Western Sydney.
- Increase and enhance chronic disease prevention management and mental health services available in Western Sydney.
- Promote affordable and culturally appropriate health services and support navigation through the health system and mitigate the risk of untreated or developing chronic conditions.

#### Description of Activity \*

The programs and initiatives that will be implemented under this activity include, but are not limited to:

1. Initiatives executed in partnership with the WSLHD and other partners to enhance the prevention and management of chronic disease in primary care. This uniquely integrates primary and acute care to address the needs of Western Sydney.
2. Programs to integrate pharmacists into the patient care team in the primary care setting.
3. Tools and programs to assist primary care practitioners in the management of a chronic disease.

4. Commissioning of services to enhance chronic disease prevention, mental health, community knowledge and management initiatives across Western Sydney and include Aboriginal and Torres Strait Islander specific activities.
5. Initiatives and activities relating to disease surveillance, prevention, research and health promotion, including online information sessions and activities to extend the reach to a greater proportion of the Western Sydney population.
6. This service will continue to improve patient outcomes through working collaboratively with WSLHD and health professionals and services to integrate and facilitate a seamless patient experience.
7. Trauma informed play-based therapy and developmental for children and their families identified as being at risk of mental health and comorbid conditions.
8. Opportunity for a trial on integrated mental health and after hours model of care within a neighbourhood health setting.
9. To establish a data driven evidence-based decision-making process to inform the organisation commissioning better service provision, leveraging off capture and utilisation of outcome measures for mental health clients
10. The HIU will support data capabilities for WentWest, enhance data quality and analytics expertise, improve capture of outcome measures, and will work to improve and facilitate effortless referral process for the GPs and other stakeholders

### Needs Assessment Priorities \*

#### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Population health	74



### Activity Demographics

#### Target Population Cohort

Entire WSPHN population

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

##### Whole Region

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602
Blacktown	11601



## Activity Consultation and Collaboration

### Consultation

Consultation has occurred with the following stakeholders:

- GPs
- Primary Care Nurses
- WSLHD
- Western Sydney University
- Agency of Clinical Innovation
- Commissioned service providers

Further consultation will be conducted throughout the plan period to ensure the services being delivered are in line with stakeholder and community needs and priorities.

### Collaboration

WSPHN collaborates with the following stakeholders through regular communication channels including face to face meetings, emails and teleconferencing.

- WSLHD
- WSDPMI
- Western Sydney University
- NBMPHN
- SWSPHN
- NSW Agency for Clinical Innovation
- Commissioned service providers
- Other partners as needed



## Activity Milestone Details/Duration

**Activity Start Date**

30/06/2019

**Activity End Date**

29/06/2025

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

Not Applicable

**Co-design or co-commissioning comments**

Co-Commissioned with the Western Sydney region key stakeholders





## CF - 8000 - Improved health of children and their families



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

8000

**Activity Title \***

Improved health of children and their families

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

Child and Family

**Aim of Activity \***

To continue to support programs and initiatives which address and improve health factors such as: developmental delay, vulnerable families, chronic disease prevention, mental health, early intervention, transitional and integrated care and healthy lifestyle promotion.

This activity builds on partnerships between families, community leaders, primary and allied health care providers and other health agencies in the region.

**Description of Activity \***

Enhance the management of children and young people and their families health by implementing initiatives that will increase provider capability and capacity to better manage these patients;-

1. Improve the capacity of primary, secondary and tertiary health care providers by supporting General Practitioners and continuing to engage and participate in multi-agency initiatives.
2. Commission programs to address issues of overweight and obesity through promotion of healthy eating, exercise and healthy lifestyle for both young people and children respectively.
3. Commission programs specialising in activities such as; trauma-informed support programs for children and young people and their families, screening developmental delays and school readiness programs with an ongoing focus on the improvement of services to children with speech and communications delays.

4. WSPHN will collaborate with the Sydney Children’s Hospital Network (SCHN), Western Sydney Local Health District (WSLHD), Department of Communities and Justice and other organisations to develop, implement and evaluate a new integrated Child and Family Health Strategic Plan for western Sydney encompassing the First 2000 Days Framework.

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

Entire western Sydney PHN region (targeting areas with children, young people and their families in western Sydney)

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602

Blacktown	11601
-----------	-------



### Activity Consultation and Collaboration

**Consultation**

Consultation has occurred with the following groups:

- SCHN & WSLHD: contribute to the Partnership Advisory Committee and its subcommittee the Child and Family Steering Committee and are consulted on the WSPHN activity plans.
- WSPHN Advisory Councils: WSPHN consulted with the Clinical Advisory Council and the Consumer Advisory Council which provided advice on the planning of health care in the region and on patient experiences and expectations. This consultation informed commissioning decisions.

**Collaboration**

Below is a list of stakeholders that will be involved in designing and/or implementing this activity;-

- Past service users have collaborated by providing feedback to help evaluate the success and relevance of the projects.
- Local schools and early childhood centres are partners in several projects and have opportunity for feedback and activity implementation and design.
- NSW Government Services including, but not necessarily limited to, NSW Department of Communities and Justice (incorporating family and community services, education, housing and disability services, NSW Police, Corrective Services and Juvenile Justice): partner in planning, delivery and evaluation of initiatives.
- Relevant NGOs including those addressing the needs of children and families: partner in planning, delivery and evaluation of initiatives.



### Activity Milestone Details/Duration

**Activity Start Date**

30/06/2019

**Activity End Date**

29/06/2022



**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** Yes

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

Yes

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

Not Applicable

**Co-design or co-commissioning comments**

The following stakeholders were involved in designing portions of this activity.

- Past service users have collaborated by providing feedback to help evaluate the success and relevance of the projects.
- Local schools and early childhood centres are partners in several projects and have the opportunity for feedback and activity implementation and design.
- NSW Government Services including, but not necessarily limited to, NSW Department of Communities and Justice (incorporating family and community services, education, housing and disability services, NSW Police, Corrective Services and Juvenile Justice): partner in planning, delivery and evaluation of initiatives.
- Relevant NGOs including those addressing the needs of children and families: partner in planning, delivery and evaluation of initiatives.

---



## CF - 9000 - Alcohol & Other Drugs – Co-Commission Support Juvenile Justice Clients



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

9000

**Activity Title \***

Alcohol & Other Drugs – Co-Commission Support Juvenile Justice Clients

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Alcohol and Other Drugs

**Other Program Key Priority Area Description****Aim of Activity \***

To provide support for young people leaving the Juvenile Justice system that require support for alcohol and other drug issues.

**Description of Activity \***

WSPHN will commission a service to provide support for Juvenile Justice clients leaving the system, who have been identified with moderate to severe alcohol and/or other drug (AOD) problems.

The programs and initiatives that will be implemented under this activity include, but are not limited to:

1. Support young people in relation to AOD, mental health and other problems
2. Support in gaining employment and training opportunities
3. Assist with accessing other relevant services available in the region
4. Work with families to provide support
5. Work closely with the WSLHD and Justice health Integration team
6. Link clients to appropriate mainstream health care services (General Practitioners, Aboriginal Medical Services)

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Alcohol and other drugs	70



## Activity Demographics

### Target Population Cohort

Juvenile Justice clients residing in western Sydney PHN region that have been identified through the Justice system having AOD dependence

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

Yes

### Indigenous Specific Comments

Engagement occurs at community events, cross inter-agency meetings and yarning circles.

### Coverage

#### Whole Region

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602
Blacktown	11601



## Activity Consultation and Collaboration

### Consultation

Stakeholder engagement and consultation to support this activity includes:

- NSW Justice Health and Forensic Mental Health Network
- Key stakeholders in Western Sydney
- Western Sydney Local Health District
- Youth Action NSW
- AOD Advisory Committee
- NSW Probation and Parole
- Commissioned service providers

### Collaboration

Below is a list of stakeholders that will be involved in designing and/or implementing this activity:

- Western Sydney Local Health District: provision of additional support for clients and working with Youth health services
- NSW Justice Health and Forensic Mental Health Network: coordinating approach to delivery of the service and working in partnership
- Service providers: delivering of activity and employment of specialised staff to deliver. Other service providers to provide additional support to clients
- Western Sydney AOD advisory committee: support and networks for the delivery
- Commissioned service providers
- NSW Probation and Parole
- People holding these roles meet regularly to share and support each other.



## Activity Milestone Details/Duration

### Activity Start Date

30/06/2019

### Activity End Date

29/06/2022

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No  
**Continuing Service Provider / Contract Extension:** No  
**Direct Engagement:** No  
**Open Tender:** Yes  
**Expression Of Interest (EOI):** Yes  
**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

Yes

**Decommissioning**

No

**Decommissioning details?**

Not Applicable

**Co-design or co-commissioning comments**

Part of the activity will be Co-Commissioned with AOD and mental health programs



## CF - 10000 - Support CALD and Refugee Community



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

CF

**Activity Number \***

10000

**Activity Title \***

Support CALD and Refugee Community

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Population Health

**Other Program Key Priority Area Description****Aim of Activity \***

The aim of this activity is to support the delivery of culturally appropriate primary health care to ensure the needs of these communities are met.

**Description of Activity \***

The WSPHN will continue to expand its Refugee health focus whilst ensuring culturally appropriate and safe environments within western Sydney. Due to the complex nature of this activity WSPHN will employ a Cultural Support Officer to independently guide and coordinate the multifaceted nature of Refugee Health and social and emotional wellbeing services in the area.

Critical success factors for this function will be neutrality, the ability for this person to move across health sectors and current structures in the WSLHD and the Refugee sector, ensure engagement of the community, cross-sector partnerships and manage change.

WSPHN will work to improve access to culturally appropriate, integrated primary care services for refugees by recruiting a Cultural Support Officer to:

1. Work collaboratively with local migrant and settlement support services

2. Provide cultural input into the work of primary health providers including strengthening links with CALD communities
3. Increase the capacity of refugee-friendly primary care providers to work together to provide integrated care
4. Assist in the delivery of educational activities for primary care providers
5. Provide cultural and linguistic input into health promotional initiatives
6. Improve equity of access and health literacy to meet the needs of the culturally diverse population.
7. Participate in the western Sydney Refugee Health Coalition to identify emerging issues and co-design possible solutions
8. This service will continue to improve patient outcomes through working collaboratively with WSLHD and health professionals and services to integrate and facilitate a seamless patient experience.

**Needs Assessment Priorities \***

**Needs Assessment**

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

**Priorities**

Priority	Page reference
Population health	74



**Activity Demographics**

**Target Population Cohort**

Refugees, Asylum Seekers and primary care providers in the western Sydney region

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

No

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes



SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Merrylands - Guildford	12503
Baulkham Hills	11501
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602
Carlingford	12502
Parramatta	12504
Mount Druitt	11603
Blacktown - North	11602
Blacktown	11601



## Activity Consultation and Collaboration

### Consultation

Consultation has occurred with the following groups:

- Consumers from CALD background – advise on how to engage with the community and inform about emerging issues
- Primary Health care providers in western Sydney
- WSLHD - Multicultural Health – Lead for Refugee Health coalition
- NSW Refugee Health Services, Settlement Services, local migrant centres
- Coalition partners who can inform issues consumers are experiencing and emerging health trends and provide access to communities to deliver health promotion activities.

### Collaboration

Below is a list of stakeholders that will be involved in designing and/or implementing this activity;-

- Refugee Health coalition
- Western Sydney LHD - Multicultural Health – Lead for Refugee Health coalition
- NSW Refugee Health Services, Settlement Services, local migrant centres
- Service for the Treatment and Rehabilitation of Torture and Trauma Survivors (STARTTS)
- Coalition partners who can inform issues consumers are experiencing and emerging health trends and provide access to communities to deliver health promotion activities.
- Consumers from CALD background – advise on how to engage with community and inform about emerging issues



## Activity Milestone Details/Duration

### Activity Start Date

31/07/2019

### Activity End Date

29/06/2025

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** No

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

Not Applicable

**Co-design or co-commissioning comments**

Not Applicable



## HSI - 1 - Health System Improvements



### Activity Metadata

**Applicable Schedule \***

Core Funding

**Activity Prefix \***

HSI

**Activity Number \***

1

**Activity Title \***

Health System Improvements

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

System Integration, Quality Improvement, and Governance

**Aim of Activity \***

The aim of this activity is to enable general practices to;

- effectively utilise clinical information for better patient outcomes and management through data-driven quality improvement.
- to provide and support the utilisation of e-shared care plans to enhance the coordination of people living with a chronic disease
- to improve the quality of care through up to date information and guidance on the agreed management of medical conditions.
- To provide information about health care utilisation across the primary and tertiary care sectors by linking datasets. This activity investigates patterns of health service utilisation longitudinally and across existing data siloes, which assists and informs health system planning.
- To increase the efficiency and effectiveness of stakeholder engagement and GP Support in particular to improve coordination of care to ensure residents of western Sydney receive the right care in the right place at the right time.

To ensure that consumers and members of the wider community have the skills, resources and opportunities to influence and drive the health services priorities in the region.

- To improve the overall quality of care received in the region by providing Primary Care clinicians with up to date information and guidance on the agreed management of various medical conditions.

- To improve collaboration and coordination across the healthcare sector; specifically, between primary, specialist, and hospital services. Engagement of clinicians throughout the care continuum in the planning and development of care Pathways offers opportunities to.

**Description of Activity \***

- Contract and deploy appropriate data extraction tools to practices and create a shared platform with WSLHD. This will raise awareness of practice population health needs and quality and to proactively provide care and track improvement.
- The commissioned activity includes the provision of technical writing, community fees, website hosting, consultation with general practices, consumers and key stakeholders, to develop a sophisticated system to keep track of content in development.
- WSPHN considers the ethical use of data including judgment and approaches when generating analysis and distributing data therefore, WSPHN will ensure that they have the right workforce to navigate the systems.

**Needs Assessment Priorities \***

**Needs Assessment**

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

**Priorities**

Priority	Page reference
Digital Health	71
Health Workforce	71



**Activity Demographics**

**Target Population Cohort**

**In Scope AOD Treatment Type \***

**Indigenous Specific \***

No

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes



**Activity Consultation and Collaboration**

### Consultation

- Clinical Councils
- Health consumers from diverse backgrounds
- General Practitioners
- Other medical specialists and service providers

### Collaboration

- WSPHN
- WSLHD
- SCHN
- General Practices
- Health consumers from diverse backgrounds



### Activity Milestone Details/Duration

#### Activity Start Date

29/06/2019

#### Activity End Date

29/06/2025

#### Service Delivery Start Date

#### Service Delivery End Date

#### Other Relevant Milestones



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**





# CF-COVID-PCS - 1 - COVID-19 Primary Care Support



## Activity Metadata

### Applicable Schedule \*

Core Funding

### Activity Prefix \*

CF-COVID-PCS

### Activity Number \*

1

### Activity Title \*

COVID-19 Primary Care Support

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Population Health

### Other Program Key Priority Area Description

### Aim of Activity \*

The aim of this activity is to:

- In response to the COVID-19 pandemic, it was vital to commission services across the western Sydney region for testing facilities, accessible to the community
  - Assistance to integrated care general practices participating in patient centred medical homes for transformational activities and upskilling general practice staff
- Support ongoing education and training of primary care professionals on COVID including vaccination and management

### Description of Activity \*

The programs and initiatives that will be implemented under this activity include, but are not limited to:

- Testing facilities for COVID-19 across the Western Sydney PHN region, supporting patients presenting with and without referrals to be triaged and tested – facilitating rapid/high volume testing to meet demand
- Providing assistance and advice to support integrated care practices
- Providing services from a temporary COVID-19/Flu Clinic for screening and testing of COVID-19 virus.

Education and training to primary care professionals on COVID updates and emerging challenges including Long COVID management



## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

Entire western Sydney population

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

WSLHD and Western Sydney General Practices, University of Sydney, St Vincent's Long COVID clinic, local stakeholder and community organisations

### Collaboration

WSLHD and Western Sydney General Practices, University of Sydney, St Vincent's Long COVID clinic, local stakeholder and community organisations



## Activity Milestone Details/Duration

**Activity Start Date**

30/06/2020

**Activity End Date**

30/12/2023

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



