

# Notification of upcoming tender process for a Head to Health Adult Mental Health Centre (Parramatta)

## Registration of Interest

### Introduction

This notification has been issued to inform the market that Western Sydney Primary Health Network (WSPHN) will soon be commencing the procurement process for a Head to Health Adult Mental Health Centre in Parramatta. <https://www.headtohealth.gov.au/supporting-yourself/adult-mental-health-centres>

**Invitation to Respond - This is not a tender but is an invitation for market response to information published on, or accessible through, this website, pertaining to this upcoming tender. Examples would include Environmental Impact Statement (EIS), discussion papers, requests for information, registrations for position appointments, etc.**

### Background

On 8 August 2021, the Australian Government announced funding to rapidly establish 10 'Head to Health Pop Up' mental health support clinics in and around Greater Sydney. All clinics opened on 6 September 2021 and are currently funded until 31 December 2022.

A state-wide intake and assessment phone service was also established to support operation of these clinics. People seeking help can call the dedicated phone line and talk to a mental health professional. Callers are triaged through this service and directed to the most appropriate care according to their individual needs supported by a 5-level stepped model of care.

Whilst these Pop Up clinics were specifically designed to provide mental health care to those in need during the extended lockdown in Greater Sydney, they also complement the Australian Government's plan to establish a national network of mental health treatment centres for adults, youth and children.

In line with this the Government announced on 30 March 2022 that a Head to Health Adult Mental Health Centre would be established in Parramatta.

### Head to Health Adult Mental Health Centre

The four key elements of the model, are as follows:

1. Provide a central point to connect people to other services in the region, including through offering information and advice about mental health issues and alcohol and other drug (AOD) use, service navigation and warm referral pathways for individuals, their carers, and family.
2. Respond to people experiencing a crisis or in significant distress, including people at heightened risk of suicide; provide support that may reduce the need for emergency department attendance.
3. Provide in-house assessment, including information and support to access services.

4. Provide evidence-based and evidence-informed immediate intervention, and short to medium term episodes of care, including utilisation of digital mental health platforms to support people with moderate to high levels of mental health needs, whose needs are not met through other services.

The vision is that all Head to Health services will contribute to genuine system change. Staff will work differently. Feedback will demonstrate satisfaction across the quadruple aims. Outcomes for people accessing community-based services will be significantly higher than current models of care achieve.

### Next Steps

Register your interest to enable your participation in a consultation phase.

WSPHN intends to commence consultation (one-on-one discussions or group workshops) with registered providers in July 2022 before commencing the tender process.

A tendering process for the Parramatta Head to Health Adult Mental Health Centre will be undertaken in early September 2022 after a period of consultation with the market.

### Proposed Timetable

Rol Open	6 June 2022
Rol Close	30 June 2022
Interactive Meetings	4 July to 15 August 2022
RFT Open	5 September 2022
RFT Close	30 September 2022
Evaluation Period	30 September to 28 October 2022
Contract Negotiation	1 to 25 November 2022
Contract Start Date and Implementation	1 March 2023
Service Commencement	1 July 2023

### How to Register Interest

Email organisation name and relevant contact details to the following email address [Commissioning@wentwest.com.au](mailto:Commissioning@wentwest.com.au) by Thursday, 30 June 2022.

### Question and Answers

If you have any questions, please contact the Commissioning team at [Commissioning@wentwest.com.au](mailto:Commissioning@wentwest.com.au)