

Western Sydney - Aged Care 2024/25 - 2027/28 Activity Summary View



AC-OSP - 1 - Aged Care On-Site Pharmacist



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-OSP

Activity Number *

1

Activity Title *

Aged Care On-Site Pharmacist

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To support residential aged care homes (RACHs) in employing aged care on-site pharmacists in clinical roles to enhance medication management for residents under the Aged Care On-site Pharmacist (ACOP) Measure.

This activity aims to:

- a) increase uptake of aged care on-site pharmacists by RACHs around Australia,
- b) improve access to aged care on-site pharmacists in RACHs

Description of Activity *

- a) Identifying eligible pharmacists who are available to work on-site in RACHs as part of the ACOP Measure within Western Sydney PHN area
- b) Coordinating provision of information to RACHs in Western Sydney PHN's region about the ACOP Measure.
- c) Managing requests for support from RACHs seeking to engage eligible pharmacists to work on-site.
- d) Providing participating RACHs with information about eligible pharmacists seeking to be employed by RACHs under the ACOP Measure.
- e) Supporting participating in RACHs to engage eligible pharmacists to work on-site.
- f) Supporting engagement between RACHs, their pharmacists employed under the ACOP Measure, their residents' general practitioners and other relevant health professionals utilising the connections of the PHN.
- g) Utilising the funding in accordance with the approved Activity Work Plan and the other provisions of the Aged Care Schedule to the PHN funding agreement.

Needs Assessment Priorities *

Needs Assessment

WSPHN Needs Assessment 2025 - 2028

Priorities

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Activity Demographics

Target Population Cohort

Older people residing in Residential Aged Care Facilities

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

01/01/2025

Activity End Date

30/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments





AC-EI - 1 - Supporting Healthy Ageing and Management of Chronic Conditions



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-EI

Activity Number *

1

Activity Title *

Supporting Healthy Ageing and Management of Chronic Conditions

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

This Activity supports senior Australians to live at home for as long as possible through commissioning early intervention activities and models of care for chronic disease management that support healthy ageing and reduce pressure on local health services.

Description of Activity *

This Activity supports the empowerment of GPs, other health professionals, and primary health providers by equipping them with training, tools, and resources that contribute to improved health and care outcomes for older people.

Increasing awareness in the local primary health care workforce of the needs of the local senior Australian population, and the availability of these initiatives.

A team to support the ACHs transition to the Care Finder Program and link them with the Care Finder Providers. The team is also responsible for coordinating the community of practice with stakeholders.

Co-design and implementation of targeted interventions to prevent, identify and reduce chronic disease and health issues, promote healthy ageing, slow decline, avoid inappropriate hospital admissions and improve health outcomes for senior Australians.

Educational initiatives for consumers, carers and health professionals on how to access services and manage an older person's health.

Needs Assessment Priorities *

Needs Assessment

WSPHN Needs Assessment 2025 - 2028

Priorities

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Activity Demographics

Target Population Cohort

Older persons living in the Western Sydney area

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Older persons, WSLHD, GP's and commissioned service providers in Western Sydney

Collaboration

WSLHD, GP's and commissioned service providers in Western Sydney



Activity Milestone Details/Duration

Activity Start Date

1/12/2021

Activity End Date

30/06/2027

Service Delivery Start Date**Service Delivery End Date****Other Relevant Milestones****Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?**Co-design or co-commissioning comments**



AC-VARACF - 1 - Support RACHs to increase availability and use of telehealth care for aged care residents



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-VARACF

Activity Number *

1

Activity Title *

Support RACHs to increase availability and use of telehealth care for aged care residents

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To support participating Residential Aged Care Homes (RACHs) in the Western Sydney region to have the appropriate virtual consultation facilities and technology so the residents can access clinically appropriate telehealth care with health care professionals.

Description of Activity *

Assisting participating RACHs to have appropriate telehealth facilities and equipment and undertaking capability building activities with RACH staff so they are equipped to assist residents in accessing virtual consultation services and promoting the use of enablers of digital health (such as My Health Record). Established a team to support and facilitate the use of technology so residents can access telehealth care as well as training and development opportunities for staff in RACH.

Needs Assessment Priorities ***Needs Assessment**

WSPHN Needs Assessment 2025 - 2028

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

Aged care residents and older persons in Western Sydney

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Consultation with commissioned providers and GP's, nursing, Allied Health and providers, RACHs, WSLHD and Universities.

Collaboration

Consultation with commissioned providers and GP's, nursing, Allied Health, and other care providers, RACHs, WSLHD, Universities.



Activity Milestone Details/Duration

Activity Start Date

01/12/2021

Activity End Date

30/06/2027

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AC-CF - 1 - Care Finder



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-CF

Activity Number *

1

Activity Title *

Care Finder

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

This Activity supports in establishing and maintaining a network of Care Finders to provide specialist and intensive assistance to help people within the Care Finder target population to understand and access aged care and connect with other relevant supports in the community

Description of Activity *

The objectives of this activity are to:

Establish and maintain a national care finder network that:

- Provides specialist and intensive assistance to help people in the care finder Target Population to understand and access aged care and connect with other relevant supports in the community;
- Addresses the specific local needs of the Western Sydney region in relation to care finder support;
- Includes a transition of the Assistance with Care and Housing (ACH) program (with the exception of hoarding and squalor services) to the care finder Program

A team to support care finder providers to connect vulnerable older people with aged care and other community supports, especially when they cannot do it on their own. Program and link them with the Care Finder Providers. The team is also responsible in coordinating the community of practice with stakeholders.

- Is supported to build their knowledge and skills
- Is an integrated part of the local aged care system
- collects data and information to support an evaluation of the Care Finder Program
- support and promote continuous improvement of the care finder Program
- support improved integration between the health, aged care, and other systems at the local level within the context of the care finder Program.

- Research the Impact of the program and identified the outcomes make sure no vulnerable older person falls through the cracks just because the system is too hard to navigate.

The intended outcomes of this Activity are to improve outcomes for people in the Care Finder Target Population, including:

- improved coordination of support when seeking to access aged care
- improved understanding of aged care services and how to access them
- improved openness to engage with the aged care system
- increased Care Finder Workforce capability to meet client needs
- increased rates of access to aged care services and connections with other relevant supports
- increased rates of staying connected to the services they need post service commencement
- improve integration between the health, aged care, and other systems at the local level within the context of the care finder Program through:

- * The community of practice consortium for the care finder organisations with participation from our commissioned service providers and other key stakeholder in Western Sydney - for example, WSLHD.

- * Implementation team at WentWest to support the roll out of care finder services in Western Sydney and ensure that program reaches to the recommended cohort.

- * Supporting the coordination of consultation and co-design of the care finder service to ensure that it is targeted to Western Sydney demographics and addresses the gaps in aged care services.

- * WentWest conducted an aged care needs assessment for the region which will be continually reviewed utilising inputs from the co-design workshops and ongoing consultations

- * Integration of care finder program into the primary care transformation work taking place within general practices and RACH's within Western Sydney

Needs Assessment Priorities *

Needs Assessment

WSPHN Needs Assessment 2025 - 2028

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

To provide intensive face-to-face support to older Australians who are eligible to interact and access aged care services and have one or more reasons for requiring intensive support to interact with My Aged Care and access aged care services and/or access other relevant supports in the community or who could otherwise fall through the cracks.

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

Commissioned service providers, RACHs and Western Sydney LHD

Collaboration

Commissioned service providers, RACHs and Western Sydney LHD



Activity Milestone Details/Duration

Activity Start Date

01/12/2021

Activity End Date

30/06/2029

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

No

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments



AC-AHARACF - 1 - Enhanced out of hours support for residential aged care



Activity Metadata

Applicable Schedule *

Aged Care

Activity Prefix *

AC-AHARACF

Activity Number *

1

Activity Title *

Enhanced out of hours support for residential aged care

Existing, Modified or New Activity *

Existing



Activity Priorities and Description

Program Key Priority Area *

Aged Care

Other Program Key Priority Area Description**Aim of Activity ***

To enhance after hours support for participating Western Sydney Residential Aged Care Homes (RACHs). This Activity addresses awareness, access and utilisation of available local after hours services, encourages RACHs to have after hours plans in place and supports engagement between RACHs, primary care and health providers to help reduce unnecessary hospital presentations among RACH residents.

Description of Activity *

Provide guidance to assist participating RACHs in the Western Sydney region to develop and implement after-hours action plans which will support the residents in this region to access the most appropriate medical and other health services during after-hours periods. This will involve educating staff in after hours health care options and processes, and encouraging and supporting the implementation of procedures for keeping residents' digital medical records up to date and support engagement between RACHs and their residents' GPs, and other healthcare providers and professionals.

Increasing awareness in the local primary health care workforce of the needs of the local senior Australian population, and the availability of these initiatives.

Educational initiatives for consumers, carers and health professionals on how to access services and manage an older person's health

Enhance after hours support for participating Western Sydney RACHs through educational initiatives for consumers/carers/health professionals, increasing awareness in local primary healthcare workforce, providing guidance to RACHs to complete after-hours action plans, and providing telehealth resources.

Needs Assessment Priorities *

Needs Assessment

WSPHN Needs Assessment 2025 - 2028

Priorities

Priority	Page reference
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Activity Demographics

Target Population Cohort

Older persons in the Western Sydney region

In Scope AOD Treatment Type *

Indigenous Specific *

No

Indigenous Specific Comments

Coverage

Whole Region

Yes



Activity Consultation and Collaboration

Consultation

GP's in Western Sydney, RACHs, WSLHD, Commissioned service providers

Collaboration

GP's in Western Sydney, RACHs, WSLHD, Commissioned service providers



Activity Milestone Details/Duration

Activity Start Date

01/12/2021

Activity End Date

30/06/2027

Service Delivery Start Date**Service Delivery End Date****Other Relevant Milestones****Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

No

Decommissioning

No

Decommissioning details?**Co-design or co-commissioning comments**