

# Western Sydney - Urgent Care Clinics Program

## Activity Summary View



### UCC-MUCC - 1 - Blacktown Medicare Urgent Care Clinics (UCC)



#### Activity Metadata

**Applicable Schedule \***

Urgent Care Clinics Program

**Activity Prefix \***

UCC-MUCC

**Activity Number \***

1

**Activity Title \***

Blacktown Medicare Urgent Care Clinics (UCC)

**Existing, Modified or New Activity \***

New Activity



#### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

Urgent Care Clinics Program

**Aim of Activity \***

The aim of this activity is to establish and deliver Medicare Urgent Care Clinics (UCCs) in Western Sydney region.

**Description of Activity \***

The objectives of this program are:

- To improve access to urgent care in a non-hospital setting
- Reduce the pressure on emergency department (ED) presentations by providing patients with short term, episodic care for urgent conditions that are not immediately life-threatening

-To ease pressure on hospitals and give people in Western Sydney more options to see a healthcare professional when they have an urgent, but non- life threatening need for care and are unable to access their usual GP or other care providers  
-To improve health outcomes and providing access across extended hours without any prior appointments or a fee

Medicare UCC will be an equipped practice to treat minor illnesses, injuries and provide short term care and management for non-life threatening conditions. Practice will provide timely, safe and quality treatment to patients.

Medicare Urgent Care Clinics will operate for extended hours throughout the week for easy accessibility and accommodate walk in patients or referrals offering a 'no wrong door' entry point.

The Urgent Care Clinic will be cost effective and provide bulk billed free services to Medicare eligible patients. To ensure a positive patient/carer experience a welcoming, compassionate, culturally appropriate, patient centered, and safe environment will be provided which is inclusive for all people accessing quality care. The Urgent Care Clinics will provide rapid and free access to simple diagnostics such as radiology and pathology, and will support people to connect to pathways of care through integration of the broader health system including the local health care neighbourhood.

## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

### Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

Whole of Western Sydney Population, who may otherwise have presented to Emergency Department (ED) for minor illnesses or injuries.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

- Western Sydney Local Health district (WSLHD),
- Local Emergency Departments and other local health services
- Key stakeholders in Western Sydney region, including General practice and Allied Health Professionals
- NSW Ambulance

### Collaboration

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## Activity Milestone Details/Duration

### Activity Start Date

30/06/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

26/07/2023

### Service Delivery End Date

30/06/2026

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

No

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## UCC-MUCC - 2 - Westmead Medicare Urgent Care Clinic (UCC)



### Activity Metadata

**Applicable Schedule \***

Urgent Care Clinics Program

**Activity Prefix \***

UCC-MUCC

**Activity Number \***

2

**Activity Title \***

Westmead Medicare Urgent Care Clinic (UCC)

**Existing, Modified or New Activity \***

New Activity



### Activity Priorities and Description

**Program Key Priority Area \***

Other (please provide details)

**Other Program Key Priority Area Description**

Urgent Care Clinics Program

**Aim of Activity \***

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**Description of Activity \***

The objectives of this program are:

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## Needs Assessment Priorities \*

### Needs Assessment

Needs Assessment Western Sydney PHN 2022/23 - 2024/25

#### Priorities

Priority	Page reference
Population health	74



## Activity Demographics

### Target Population Cohort

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### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

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#### Indigenous Specific Comments

### Coverage

#### Whole Region

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## Activity Consultation and Collaboration

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- Key stakeholders in Western Sydney region, including General practice and Allied Health Professionals
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### Activity Start Date

30/06/2023

### Activity End Date

29/06/2026

### Service Delivery Start Date

27/07/2023

### Service Delivery End Date

30/06/2026

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: No

Direct Engagement: No

Open Tender: No

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Decommissioning

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**Decommissioning details?**

**Co-design or co-commissioning comments**



