

# Refugee Health Program Resources

There are a range of pathways and referrals relating to refugee health available in *HealthPathways*, including Medicare billing information.

Access *HealthPathways* at [westernsydney.communityhealthpathways.org](http://westernsydney.communityhealthpathways.org)



## Mental Health and Counselling

### WESTERN SYDNEY PRIMARY HEALTH NETWORK (WSPHN)

Operated by WentWest, WSPHN commissions psychological services for vulnerable groups through the Primary Mental Health Care service.

Clients are eligible for 12 sessions a year (up to 18 sessions in exceptional circumstances). People who are at risk of suicide can access 12 sessions over a two-month period (eligibility criteria applies).

P: 8811 7100 E: [mentalhealth@wentwest.com.au](mailto:mentalhealth@wentwest.com.au)

W: [wentwest.com.au/phn/pmhc](http://wentwest.com.au/phn/pmhc)

Referral form also available in clinical software, Best Practice and MedicalDirector or the WentWest website.

### NSW SERVICE FOR THE TREATMENT AND REHABILITATION OF TORTURE AND TRAUMA SURVIVORS (STARTTS)

Locations: Blacktown and Auburn

P: 9794 1900 E: [intakegeneral@startts.org.au](mailto:intakegeneral@startts.org.au)

Referral form is available in *HealthPathways*

### COMMUNITY MENTAL HEALTH CENTRES

Provide initial assessment, treatment, support, continued care, counselling and case management.

P: 1800 011 511

**WentWest provides refugee health support to health professionals in Western Sydney.  
For more information call 8811 7117 or email [support@wentwest.com.au](mailto:support@wentwest.com.au)**

*Please note WentWest is not affiliated with the service providers listed. This resource has been developed as a guide only for general practice staff to assist patients who are refugees and may benefit from accessing additional services.*

*WentWest acknowledges the First Nations peoples of Australia as the Traditional Custodians of the land on which we work and live. We pay our respect to Elders past, present and future and extend that respect to all Aboriginal and Torres Strait Islander peoples within Western Sydney.*

### DRUG AND ALCOHOL MULTICULTURAL EDUCATION CENTRE (DAMEC) COUNSELLING SERVICE

Location: Blacktown

P: 8706 0150 E: [admin@counselling.damec.org.au](mailto:admin@counselling.damec.org.au)

W: [damec.org.au](http://damec.org.au)

Referral form:

[damec.org.au/damec-counselling-service-referral-form](http://damec.org.au/damec-counselling-service-referral-form)

### FAMILY RELATIONSHIP CENTRE

Provides information about family relationships at all stages – forming new relationships, overcoming relationship difficulties or dealing with separation.

Locations: Blacktown and Parramatta

P: 1800 050 321

*Fees may apply*



## Disability Support

### SYDWEST MULTICULTURAL SERVICES

Helping people with disabilities connect to mainstream services and community supports to build their capacity, improve their skills and integrate into the Australian community.

P: 9621 6633 E: [intake.ilc@sydwestms.org.au](mailto:intake.ilc@sydwestms.org.au)





## Refugee Health

### REFUGEE AND ASYLUM SEEKERS GP CLINIC

Locations: Auburn, Blacktown and Liverpool

P: 8778 0770

Referral form available in [HealthPathways](#)

Optometry service is available through the Auburn Clinic.

### REFUGEE HEALTH NURSE PROGRAM

P: 8778 0770 E: [SWSLHD-RHSReferrals@health.nsw.gov.au](mailto:SWSLHD-RHSReferrals@health.nsw.gov.au)

Referral form available in [HealthPathways](#)

### EARLY CHILDHOOD REFUGEE NURSE PROGRAM

Offers initial home-based visits to newly-arrived refugee families who have a child aged five years or younger.

P: 8778 0770

Referral form: [swslhd.health.nsw.gov.au/refugee/ecnp.html](http://swslhd.health.nsw.gov.au/refugee/ecnp.html)

### HEALTH ASSESSMENT FOR REFUGEE KIDS (HARK) CLINIC

Based in the Outpatients Department at the Children's Hospital at Westmead, for children under 16 years.

P: 9845 0463 E: [SCHN-CHW-Refugee@health.nsw.gov.au](mailto:SCHN-CHW-Refugee@health.nsw.gov.au)

Referral form is available in [HealthPathways](#)



## Sexual Health

### WESTERN SYDNEY SEXUAL HEALTH CENTRE

Provides free and confidential testing, support, treatment and management of STIs and HIV/AIDS.

Parramatta: 9843 3124 Mount Druitt: 9881 1206

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## Settlement Support

### STARTING OVER (BREAKING THE CYCLE OF ADOLESCENT FAMILY VIOLENCE)

Works with families where there is a young person aged 10 to 16 years committing acts of family violence.

P: 0448 232 815 E: [westernsydney@jss.org.au](mailto:westernsydney@jss.org.au)

### HOUSE OF WELCOME

Provides support services including case work, employment assistance, English lessons and community programs for refugees and asylum seekers.

Location: Granville

P: 9727 9290 E: [office@houseofwelcome.com.au](mailto:office@houseofwelcome.com.au)

### LIFE WITHOUT BARRIERS

Supports refugees and asylum seekers who are living in the Australian community, while their immigration status is resolved.

Location: Parramatta

P: 8830 7601 E: [info@lwb.org.au](mailto:info@lwb.org.au)

### EMERGENCY RELIEF PROGRAM

Offered by Auburn Diversity Services Inc and assists people who are unable to pay their bills or are at imminent risk of not being able to do so.

E: [er@adsi.org.au](mailto:er@adsi.org.au)

Referral form:

[adsi.org.au/services/emergency-relief](http://adsi.org.au/services/emergency-relief)

### CHILD AND FAMILY SERVICES

Run by Auburn Diversity Services Inc and provides support to children and families based on an early intervention and prevention approach. Services may include one-on-one parenting support, parenting courses, home visiting, peer support groups and children's activities.

P: 8737 5500 E: [info@adsi.org.au](mailto:info@adsi.org.au)

Referral form:

[adsi.org.au/services/family](http://adsi.org.au/services/family)

