

# Western Sydney - Aged Care 2024/25 - 2027/28 Activity Summary View



## AC-CF - 2 - Care Finder ACH Transition



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-CF

**Activity Number \***

2

**Activity Title \***

Care Finder ACH Transition

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Other Program Key Priority Area Description****Aim of Activity \***

This Activity supports transition of the Assistance with Care and Housing (ACH) program (with an exception of hoarding and squalor services) to the care finder program for establishing and maintaining a network of Care finders to provide specialist and intensive assistance to help people within the care finder Target Population to understand and access aged care and connect with other relevant supports in the community

**Description of Activity \***

The objectives of this activity are to:

- Establish and maintain a national care finder network that:

- Provides specialist and intensive assistance to help people in the care finder Target Population to understand and access aged care and connect with other relevant supports in the community;
- Addresses the specific local needs of the Western Sydney region in relation to care finder support;
- Includes a transition of the Assistance with Care and Housing (ACH) program (with the exception of hoarding and squalor services) to the care finder Program
- Workforce are supported to build their knowledge and skills
- Is an integrated part of the local aged care system
- Collects data and information to support an evaluation of the Care Finder Program
- support and promote continuous improvement of the care finder Program
- support improved integration between the health, aged care, and other systems at the local level within the context of the care finder Program.

The intended outcomes of this Activity are to improve outcomes for people in the Care Finder Target Population, including:

- improved coordination of support when seeking to access aged care
- improved understanding of aged care services and how to access them
- improved openness to engage with the aged care system
- increased Care Finder Workforce capability to meet client needs
- increased rates of access to aged care services and connections with other relevant supports
- increased rates of staying connected to the services they need post service commencement
- improve integration between the health, aged care, and other systems at the local level within the context of the care finder Program through:

- \* The community of practice consortium for the care finder organisations with participation from our commissioned service providers and other key stakeholder in Western Sydney for example LHD.
- \* Implementation team at WentWest to support the roll out of care finder services in Western Sydney and ensure that program reaches the recommended cohort.
- \* Supporting the coordination of consultation and codesign of the care finder service to ensure that it is targeted to Western Sydney demographics and addresses the gaps in aged care services.
- \* WentWest conducted an aged care needs assessment for the region which will be continually reviewed utilising inputs from the codesign workshops and ongoing consultations
- \* Integration of care finder program into the primary care transformation work taking place within general practices and RACH's within Western Sydney

## Needs Assessment Priorities \*

### Needs Assessment

Western Sydney Primary Health Network (WSPHN) 2025-2028

#### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



## Activity Demographics

### Target Population Cohort

To provide intensive face-to-face support to older Australians who are eligible to interact and access aged care services or at risk of homelessness and have one or more reasons for requiring intensive support to interact with My Aged Care and access aged care services and/or access other relevant supports in the community or who could otherwise fall through the cracks.

### In Scope AOD Treatment Type \*

**Indigenous Specific \***

No

**Indigenous Specific Comments**

**Coverage**

**Whole Region**

Yes



**Activity Consultation and Collaboration**

**Consultation**

Commissioned service providers, RACHs and Western Sydney LHD

**Collaboration**

Commissioned service providers, RACHs and Western Sydney LHD



**Activity Milestone Details/Duration**

**Activity Start Date**

30/11/2021

**Activity End Date**

29/06/2029

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** No

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



# AC-EI - 1 - Supporting Healthy Ageing and Management of Chronic Conditions



## Activity Metadata

### Applicable Schedule \*

Aged Care

### Activity Prefix \*

AC-EI

### Activity Number \*

1

### Activity Title \*

Supporting Healthy Ageing and Management of Chronic Conditions

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Aged Care

### Other Program Key Priority Area Description

### Aim of Activity \*

This Activity supports senior Australians to live at home for as long as possible through commissioning early intervention activities and models of care for chronic disease management that support healthy ageing and reduce pressure on local health services.

### Description of Activity \*

This Activity supports the empowerment of GPs, other health professionals, and primary health providers by equipping them with training, tools, and resources that contribute to improved health and care outcomes for older people.

Increasing awareness in the local primary health care workforce of the needs of the local senior Australian population, and the availability of these initiatives.

A team to support the ACHs transition to the care finder Program and link them with the Care Finder Providers. The team is also responsible in coordinating the community of practice with stakeholders.

Co-design and implementation of targeted interventions to prevent, identify and reduce chronic disease and health issues, promote healthy ageing, slow decline, avoid inappropriate hospital admissions and improve health outcomes for senior Australians.

Educational initiatives for consumers, carers and health professionals on how to access services and manage an older person's health.

## Needs Assessment Priorities \*

### Needs Assessment

Western Sydney Primary Health Network (WSPHN) 2025-2028

### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



## Activity Demographics

### Target Population Cohort

Older persons living in the Western Sydney area

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Older persons, WSLHD, GP's and commissioned service providers in Western Sydney

### Collaboration

WSLHD, GP's and commissioned service providers in Western Sydney



## Activity Milestone Details/Duration

**Activity Start Date**

30/11/2021

**Activity End Date**

29/06/2029

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



**Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity:

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**





# AC-VARACF - 1 - Support RACHs to increase availability and use of telehealth care for aged care residents



## Activity Metadata

### Applicable Schedule \*

Aged Care

### Activity Prefix \*

AC-VARACF

### Activity Number \*

1

### Activity Title \*

Support RACHs to increase availability and use of telehealth care for aged care residents

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

Aged Care

### Other Program Key Priority Area Description

### Aim of Activity \*

To support participating Residential Aged Care Facilities (RACFs) in the Western Sydney region to have the appropriate virtual consultation facilities and technology so the residents can access clinically appropriate telehealth care with health care professionals.

### Description of Activity \*

Assisting participating RACFs to have appropriate telehealth facilities and equipment and providing training to staff to have the capabilities to assist their residents in accessing virtual consultation services and promoting the use of enablers of digital health (such as My Health Record). Established a team to support and facilitate the use of technology so resident can access telehealth care as well as training and development opportunities for staff in RACH.

### Needs Assessment Priorities \*

#### Needs Assessment

Western Sydney Primary Health Network (WSPHN) 2025-2028

#### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



## Activity Demographics

### Target Population Cohort

Aged care residents and older persons in Western Sydney

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

### Coverage

#### Whole Region

Yes



## Activity Consultation and Collaboration

### Consultation

Consultation with commissioned providers and GP's, nursing, Allied Health and providers, RACHs, WSLHD and Universities.

### Collaboration

Consultation with commissioned providers and GP's, nursing ,Allied Health, and other care providers, RACHs , WSLHD, Universities.



## Activity Milestone Details/Duration

### Activity Start Date

30/11/2021

### Activity End Date

29/06/2029

### Service Delivery Start Date

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity:**

**Not Yet Known:** No

**Continuing Service Provider / Contract Extension:** Yes

**Direct Engagement:** No

**Open Tender:** No

**Expression Of Interest (EOI):** Yes

**Other Approach (please provide details):** No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

Yes

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## AC-AHARACF - 1 - Enhanced out of hours support for residential aged care



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-AHARACF

**Activity Number \***

1

**Activity Title \***

Enhanced out of hours support for residential aged care

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Other Program Key Priority Area Description****Aim of Activity \***

To enhance after hours support for participating Western Sydney Residential Aged Care Homes (RACH's). This Activity addresses awareness, access and utilisation of available local after hours services, encourages RACHs to have after hours plans in place and supports engagement between RACH's primary care and health providers to help reduce unnecessary hospital presentations among RACH residents.

**Description of Activity \***

Assisting participating RACHs to have appropriate telehealth facilities and equipment and providing training to staff to have the capabilities to assist their residents in accessing virtual consultation services and promoting the use of enablers of digital health (such as My Health Record).

Provide guidance to assist participating RACHs in the Western Sydney region to develop and implement after-hours action plans which will support the residents in this region to access the most appropriate medical and other health services during after-hours periods. This will involve educating staff in after hours health care options and processes. encouragement and support to implement procedures for keeping residents' digital medical records up to date and support engagement between RACHs and their residents' GPs, and other healthcare providers and professionals.

Increasing awareness in the local primary health care workforce of the needs of the local senior Australian population, and the

availability of these initiatives.

Educational initiatives for consumers, carers and health professionals on how to access services and manage an older person's health

Enhance after hours support for participating WS RACHs through educational initiatives for consumers/carers/health professionals, increasing awareness in local primary healthcare workforce, providing guidance to RACHs to complete after-hours action plans, and providing telehealth resources.

### Needs Assessment Priorities \*

#### Needs Assessment

Western Sydney Primary Health Network (WSPHN) 2025-2028

#### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



### Activity Demographics

#### Target Population Cohort

Older persons in the Western Sydney region

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments

#### Coverage

##### Whole Region

Yes



### Activity Consultation and Collaboration

#### Consultation

GP's in Western Sydney, RACHs, WSLHD, Commissioned service providers

#### Collaboration

GP's in Western Sydney, RACHs, WSLHD, Commissioned service providers



## Activity Milestone Details/Duration

### Activity Start Date

30/11/2021

### Activity End Date

29/06/2029

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): Yes

Other Approach (please provide details): No

Is this activity being co-designed?

Yes

Is this activity the result of a previous co-design process?

No

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Yes

Has this activity previously been co-commissioned or joint-commissioned?

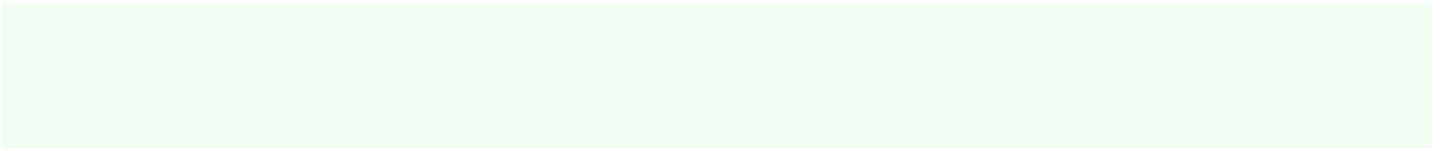
No

Decommissioning

No

Decommissioning details?

Co-design or co-commissioning comments





## AC-CF - 1 - Care Finder



### Activity Metadata

**Applicable Schedule \***

Aged Care

**Activity Prefix \***

AC-CF

**Activity Number \***

1

**Activity Title \***

Care Finder

**Existing, Modified or New Activity \***

Existing



### Activity Priorities and Description

**Program Key Priority Area \***

Aged Care

**Other Program Key Priority Area Description****Aim of Activity \***

This Activity supports in establishing and maintaining a network of Care finders to provide specialist and intensive assistance to help people within the care finder Target Population to understand and access aged care and connect with other relevant supports in the community

**Description of Activity \***

The objectives of this activity are to:

Establish and maintain a national care finder network that:

- Provides specialist and intensive assistance to help people in the care finder Target Population to understand and access aged care and connect with other relevant supports in the community;
- Addresses the specific local needs of the Western Sydney region in relation to care finder support;
- Includes a transition of the Assistance with Care and Housing (ACH) program (with the exception of hoarding and squalor services) to the care finder Program
  - A team to support the ACHs transition to the care finder Program and link them with the Care Finder Providers. The team is also responsible in coordinating the community of practice with stakeholders.
  - Is supported to build their knowledge and skills
  - Is an integrated part of the local aged care system

- collects data and information to support an evaluation of the Care Finder Program
- support and promote continuous improvement of the care finder Program
- support improved integration between the health, aged care, and other systems at the local level within the context of the care finder Program.

The intended outcomes of this Activity are to improve outcomes for people in the Care Finder Target Population, including:

- improved coordination of support when seeking to access aged care
- improved understanding of aged care services and how to access them
- improved openness to engage with the aged care system
- increased Care Finder Workforce capability to meet client needs
- increased rates of access to aged care services and connections with other relevant supports
- increased rates of staying connected to the services they need post service commencement
- improve integration between the health, aged care, and other systems at the local level within the context of the care finder Program through:

- \* The community of practice consortium for the care finder organisations with participation from our commissioned service providers and other key stakeholder in Western Sydney - for example, WSLHD.
- \* Implementation team at WentWest to support the roll out of care finder services in Western Sydney and ensure that program reaches to the recommended cohort.
- \* Supporting the coordination of consultation and co-design of the care finder service to ensure that it is targeted to Western Sydney demographics and addresses the gaps in aged care services.
- \* WentWest conducted an aged care needs assessment for the region which will be continually reviewed utilising inputs from the co-design workshops and ongoing consultations
- \* Integration of care finder program into the primary care transformation work taking place within general practices and RACH's within Western Sydney

## Needs Assessment Priorities \*

### Needs Assessment

Western Sydney Primary Health Network (WSPHN) 2025-2028

#### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



## Activity Demographics

### Target Population Cohort

To provide intensive face-to-face support to older Australians who are eligible to interact and access aged care services and have one or more reasons for requiring intensive support to interact with My Aged Care and access aged care services and/or access other relevant supports in the community or who could otherwise fall through the cracks.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments

## Coverage

### Whole Region

Yes

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## Activity Consultation and Collaboration

### Consultation

Commissioned service providers, RACHs and Western Sydney LHD

### Collaboration

Commissioned service providers, RACHs and Western Sydney LHD

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## Activity Milestone Details/Duration

### Activity Start Date

30/11/2021

### Activity End Date

29/06/2029

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones

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## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known: No

Continuing Service Provider / Contract Extension: Yes

Direct Engagement: No

Open Tender: No

Expression Of Interest (EOI): No

Other Approach (please provide details): No

**Is this activity being co-designed?**

Yes

**Is this activity the result of a previous co-design process?**

No

**Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?**

No

**Has this activity previously been co-commissioned or joint-commissioned?**

No

**Decommissioning**

No

**Decommissioning details?**

**Co-design or co-commissioning comments**



## AC-OSP - 1 - Aged Care On-Site Pharmacist



Activity Metadata

Applicable Schedule \*

Aged Care

Activity Prefix \*

AC-OSP

Activity Number \*

1

Activity Title \*

Aged Care On-Site Pharmacist

Existing, Modified or New Activity \*



## Activity Priorities and Description

### Program Key Priority Area \*

Aged Care

### Other Program Key Priority Area Description

#### Aim of Activity \*

To support residential aged care homes (RACHs) in employing aged care on-site pharmacists in clinical roles to enhance medication management for residents under the Aged Care On-site Pharmacist (ACOP) Measure.

This activity aims to:

- a) increase uptake of aged care on-site pharmacists by RACHs around Australia,
- b) improve access to aged care on-site pharmacists in RACHs

#### Description of Activity \*

- a) Identifying eligible pharmacists who are available to work on-site in RACHs as part of the ACOP Measure within Western Sydney PHN area
- b) Ensuring that pharmacists seeking to participate in the ACOP Measure meet the eligibility requirements.
- c) Coordinating provision of information to RACHs in Western Sydney PHN's region about the ACOP Measure.
- d) Managing requests for support from RACHs seeking to engage eligible pharmacists to work on-site.
- e) Providing participating RACHs with information about eligible pharmacists seeking to be employed by RACHs under the ACOP Measure.
- f) Supporting participating in RACHs to engage eligible pharmacists to work on-site.
- g) Supporting engagement between RACHs, their pharmacists employed under the ACOP Measure, their residents' general practitioners and other relevant health professionals utilising the connections of the PHN.
- h) Supporting communication and collaboration between pharmacists employed by RACHs under the ACOP Measure within the PHN's region.
- i) Utilising the funding in accordance with the approved Activity Work Plan and the other provisions of the Aged Care Schedule to the PHN funding agreement.

#### Needs Assessment Priorities \*

##### Needs Assessment

WSPHN Needs Assessment 2025 - 2028

##### Priorities

Priority	Page reference
Identified Priorities	Pages 105 -109



Activity Demographics

Target Population Cohort

Older people residing in Residential Aged Care Facilities

In Scope AOD Treatment Type \*

Indigenous Specific \*

No

Indigenous Specific Comments

Coverage

Whole Region

Yes

SA3 Name	SA3 Code
Auburn	12501
Dural - Wisemans Ferry	11502
Baulkham Hills	11501
Merrylands - Guildford	12503
Ryde - Hunters Hill	12602
Pennant Hills - Epping	12601
Carlingford	12502
Rouse Hill - McGraths Hill	11504
Mount Druitt	11603
Parramatta	12504
Blacktown - North	11602
Blacktown	11601



Activity Consultation and Collaboration

Consultation

Collaboration



Activity Milestone Details/Duration

Activity Start Date

31/12/2024

Activity End Date

29/06/2029

Service Delivery Start Date

Service Delivery End Date

Other Relevant Milestones

Activity is valid for full duration of AWP



Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity:

Not Yet Known:

Continuing Service Provider / Contract Extension:

Direct Engagement:

Open Tender:

Expression Of Interest (EOI):

Other Approach (please provide details):

Is this activity being co-designed?

Is this activity the result of a previous co-design process?

Do you plan to implement this Activity using co-commissioning or joint-commissioning arrangements?

Has this activity previously been co-commissioned or joint-commissioned?

Decommissioning

Decommissioning details?

Co-design or co-commissioning comments

