

# Western Sydney - National Psychosocial Support

2019/20 - 2021/22

## Activity Summary View



### [NPS - 4 - CoS Continuity of Support]



#### Activity Metadata

**Applicable Schedule \***

National Psychosocial Support

**Activity Prefix \***

NPS

**Activity Number \***

4

**Activity Title \***

CoS Continuity of Support

**Existing, Modified or New Activity \***

Existing



#### Activity Priorities and Description

**Program Key Priority Area \***

**Other Program Key Priority Area Description**

**Aim of Activity \***

The aim of this activity is to provide current PIR, D2DL and PHaMs clients who are found ineligible for services under NDIS with supports and services similar to those they received in the previous support programs.

**Description of Activity \***

The Continuity of Service program has been accessible from 1 July 2019 and provides psychosocial support to people who have accessed supports under PIR, D2DL and PHaMs at 30 June 2019 and who are ineligible for supports under the NDIS.

The CoS program ensures clients who were supported under PIR, PHaMS and D2DL programs, and have been assessed as ineligible for the NDIS, continue to receive adequate and appropriate supports through capacity-building group activities which focus on social connection, mental health, physical health and self-management.

WSPHN will execute and manage contracts with existing and new partners and maintain arrangements for reporting and monitoring activities.

## Needs Assessment Priorities \*

WSPHN Needs Assessment 2019/20-2021/22

### Priorities

Needs Assessment Priority	Page Reference
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## Activity Demographics

### Target Population Cohort \*

People with severe mental illness who are not eligible for assistance through the NDIS, and who were receiving psychosocial services through programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs).

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments \*

NA

## Coverage \*

### Whole Region

Yes

SA3 Name	SA3 Code
Baulkham Hills	11501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Blacktown	11601
Blacktown - North	11602
Mount Druitt	11603
Auburn	12501
Carlingford	12502
Merrylands - Guildford	12503
Parramatta	12504
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602



## Activity Consultation and Collaboration

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**Consultation \***

Consultation has occurred through the Mental Health Regional and Suicide Prevention plan 2020-2022 process.

Current providers have been consulted for their feedback on the service delivery of this program

Local Health District: The Local Health District continue to have a positive relationship with the PHN and have been part of the engagement process from the beginning

Partnership Committees: These committees play a key role in helping to shape and design the services to be commissioned based on their experiences and needs.

Community and mental health care services: These services provide ongoing advisory and feedback.

Consumers: Organisations are required to obtain consumer input into the design of their proposed projects.

WSPHN Advisory Council: play a key role in giving feedback based on their experiences and needs.

**Collaboration \***

Engaging with service providers, consumers and carers in the region: to identify unmet needs in relation to psychosocial capacity building.

Engaging with other commissioned services, NGO's providing other community support services and with NDIS Local Area Coordinators: to help shape the service to meet local needs and referral pathways and to help target the service to the group for whom it is intended.

Engagement with LHD adult and community mental health services with reference to referrals from that cohort.

**Activity Milestone Details/Duration****Activity Start Date \***

30 Jun 2019

**Activity End Date \***

29 Jun 2022

**Service Delivery Start Date****Service Delivery End Date****Other Relevant Milestones****Activity Commissioning**

Please identify your intended procurement approach for commissioning services under this activity: \*

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender: No

Expression of interest (EOI): No

Other approach (please provide details): No

Is this activity being co-designed? \*

No

Is this activity the result of a previous co-design process? \*

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? \*

No

Has this activity previously been co-commissioned or joint-commissioned? \*

No

Decommissioning \*

No

Decommissioning Details? \*

Not Applicable

Co-design or co-commissioning details \*

Not Applicable



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	2019/20	2020/21	2021/22
Interest - National Psychosocial Support			
Psychosocial Transition Funding			
Continuity of Support Funding			
Interface Funding			
National Psychosocial Support Measure Funding			

### Totals

Funding Stream	2019/20	2020/21	2021/22	Total
Interest - National Psychosocial Support				
Psychosocial Transition Funding				
Continuity of Support Funding				

Interface Funding				
National Psychosocial Support Measure Funding				
Total				

**Funding from Other sources - Financial Details**

**Funding from Other sources - Organisational Details**



# [NPS - 3 - NPS-T Psychosocial Support -Transition Support Services]



## Activity Metadata

### Applicable Schedule \*

National Psychosocial Support

### Activity Prefix \*

NPS

### Activity Number \*

3

### Activity Title \*

NPS-T Psychosocial Support -Transition Support Services

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

### Other Program Key Priority Area Description

### Aim of Activity \*

The aim of this activity is to support Commonwealth community mental health clients from PIR, PHaMs and D2DL, who do not have an NDIS eligibility decision by 30 June 2019. These clients will be supported under “Transition Support” Services to assist with testing NDIS eligibility and to receive interim services.

### Description of Activity \*

The purpose of this activity for 12 months is to provide “transition support services” to ensure there are no gaps in service delivery and to give providers additional time for Commonwealth community mental health clients to transition to the National Disability Insurance Scheme (NDIS) or one of the following programs: Continuity of Support (CoS) or National Psychosocial Support (NPS).

Clients will continue to receive appropriate level of assistance while they are supported to test eligibility for the NDIS or transition to ongoing supports.

This will involve six main steps:

1. Meet with the existing PIR, D2DL and PHaMs service providers in the WSPHN region. This will build on ongoing relationships with these organisations, of whom already deliver commissioned services. Initial meetings will focus on understanding transitioning contracting arrangements. Ongoing work will focus on supporting transition of clients to NDIS or other appropriate support programs.
2. Develop services to meet the needs of communities and individuals
3. Actively manage contracts with agencies, including provider meetings and frequent reporting.

4. Assist organisations transition eligible clients to NDIS through regular meetings to identify transition arrangements for existing clients, flag and address potential delays and barriers and identify strategies to transition clients with complex needs.
5. Support transition of clients unable to access NDIS to appropriate supports.
6. Identify appropriate ongoing support options for those consumers unable or unwilling to access NDIS.

## Needs Assessment Priorities \*

WSPHN Needs Assessment 2019/20-2021/22

### Priorities

Needs Assessment Priority	Page Reference
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## Activity Demographics

### Target Population Cohort \*

Clients of programs such as Partners in Recovery (PIR), Day to Day Living (D2DL) or the Personal Helpers and Mentors (PHaMs) who are yet to be tested or transitioned to the NDIS.

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments \*

NA

## Coverage \*

### Whole Region

Yes

SA3 Name	SA3 Code
Baulkham Hills	11501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Blacktown	11601
Blacktown - North	11602
Mount Druitt	11603
Auburn	12501
Carlingford	12502
Merrylands - Guildford	12503
Parramatta	12504
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602



## Activity Consultation and Collaboration

### Consultation \*

- Consultation has occurred through the Needs assessment process.
- Local Health District: The Local Health District continue to have a positive relationship with the PHN and have been part of the engagement process from the beginning
- Partnership Committees: These committees play a key role in helping to shape and design the services to be commissioned based on their experiences and needs.
- Community and mental health care services: These services provide ongoing advisory and feedback.
- Consumers: Organisations are required to obtain consumer input into the design of their proposed projects.
- WSPHN Advisory Councils: play a key role in giving feedback based on their experiences and needs

### Collaboration \*

- Engaging with service providers, consumers and carers in the region: to identify unmet needs in relation to psychosocial capacity building.
- Engaging with existing PIR, D2DL and PHaMs service providers: understand existing service delivery to clients, the number of clients eligible for CoS or NPS and how best to manage continued service delivery or transition of clients to new services.
- Engaging with other commissioned services, NGOs providing other community support services and with NDIS Local Area Coordinators: to help shape the service to meet local needs and referral pathways and to help target the service to the group for whom it is intended.



## Activity Milestone Details/Duration

### Activity Start Date \*

30 Jun 2019

### Activity End Date \*

29 Jun 2021

### Service Delivery Start Date

### Service Delivery End Date

### Other Relevant Milestones

July– August: Meet with existing organisations

Sep– October: Develop and execute contracts with existing agencies

Nov– ongoing: Contract management & monitoring transition of clients to NDIS



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: \*



Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender: No

Expression of interest (EOI): No

Other approach (please provide details): No

Is this activity being co-designed? \*

Yes

Is this activity the result of a previous co-design process? \*

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? \*

Yes

Has this activity previously been co-commissioned or joint-commissioned? \*

No

Decommissioning \*

No

Decommissioning Details? \*

Not Applicable

Co-design or co-commissioning details \*

Not Applicable



## Activity Planned Expenditure

### Planned Expenditure

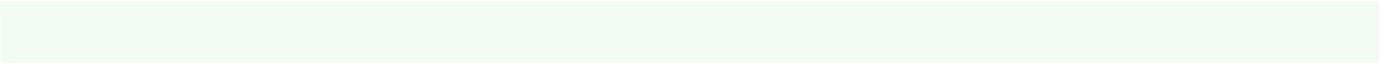
Funding Stream	2019/20	2020/21	2021/22
Interest - National Psychosocial Support			
Psychosocial Transition Funding			
Continuity of Support Funding			
Interface Funding			
National Psychosocial Support Measure Funding			

### Totals

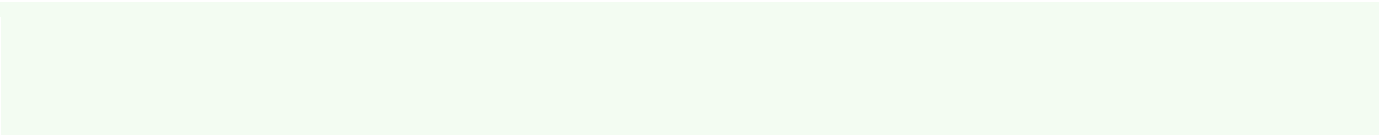
Funding Stream	2019/20	2020/21	2021/22	Total
Interest - National Psychosocial Support				

Psychosocial Transition Funding				
Continuity of Support Funding				
Interface Funding				
National Psychosocial Support Measure Funding				
Total				

**Funding from Other sources - Financial Details**



**Funding from Other sources - Organisational Details**





## [NPS - 2 - NPS2 Commissioning psycho-social support for people with severe and persistent mental illness]



### Activity Metadata

**Applicable Schedule \***

National Psychosocial Support

**Activity Prefix \***

NPS

**Activity Number \***

2

**Activity Title \***

NPS2 Commissioning psycho-social support for people with severe and persistent mental illness

**Existing, Modified or New Activity \***

Modified



### Activity Priorities and Description

**Program Key Priority Area \*****Other Program Key Priority Area Description****Aim of Activity \***

The aim of this activity is to support Commonwealth community mental health clients from PIR, PHaMs and D2DL, who do not have an NDIS eligibility decision by 30 June 2019. These clients will be supported under "Transition Support" Services to assist with testing NDIS eligibility and to receive interim services. These services are funded for 24 months only from 1 July 2019 to 30 June 2021

**Description of Activity \***

The western Sydney Primary Health Network (WSPHN) will continue to commission psychosocial support services to be delivered throughout the region. This NPS activity supports a range of non-clinical approaches to build functionality capacity at an individual level to help enable personal recovery. The services are designed to help people for whom clinical care is insufficient to help them build capacity for daily living.

WSPHN will commission services to address the needs of the Serious Mental Illness (SMI) population including but not limited to:

1. Tackling social isolation in order to address overall wellbeing and recovery.
2. Recovery orientated services
3. Facilitation of consumer engagement with other support services including referral and letters of support.
4. Providing financial management and budgeting
5. Promotion of the importance of social skills, friendships and family connections
6. Providing vocational skills (including volunteering), education and training goals
7. Promotion of the importance of physical wellbeing and exercise
8. Management of drug and alcohol addictions, including tobacco

- 9. Secure housing and maintaining a home
- 10. Other services as deemed appropriate based on ongoing consultation and feedback from stakeholders.

## Needs Assessment Priorities \*

WSPHN Needs Assessment 2019/20-2021/22

### Priorities

Needs Assessment Priority	Page Reference
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## Activity Demographics

### Target Population Cohort \*

### In Scope AOD Treatment Type \*

### Indigenous Specific \*

No

### Indigenous Specific Comments \*

NA

## Coverage \*

### Whole Region

Yes

SA3 Name	SA3 Code
Baulkham Hills	11501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
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Blacktown - North	11602
Mount Druitt	11603
Auburn	12501
Carlingford	12502
Merrylands - Guildford	12503
Parramatta	12504
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602



## Activity Consultation and Collaboration

### Consultation \*

- Consultation has occurred through the Needs Assessment process and the Western Sydney Integrated Regional Mental Health and Suicide Prevention Plan 2020-2022
- Current providers have been consulted for their feedback on the service delivery of this program
- Local Health District: The Local Health District continue to have a positive relationship with the PHN and have been part of the engagement process from the beginning
- Partnership Committees: These committees play a key role in helping to shape and design the services to be commissioned based on their experiences and needs.
- Community and mental health care services: These services provide ongoing advisory and feedback.
- Consumers: Organisations are required to obtain consumer input into the design of their proposed projects.
- WSPHN Advisory Councils: play a key role in giving feedback based on their experiences and needs

### Collaboration \*

The current service providers underpin our shared intention to develop a cooperative and collaborative approach in providing Psychosocial Supports. They all currently provide services to clients across western Sydney PHN region and all organisations are committed to developing a collaborative relationship that is mutually beneficial for all parties in delivering the Psychosocial Services in western Sydney.



### Activity Milestone Details/Duration

#### Activity Start Date \*

30 Jun 2019

#### Activity End Date \*

29 Jun 2021

#### Service Delivery Start Date

#### Service Delivery End Date

#### Other Relevant Milestones

N/A



### Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: \*

Not yet known: No

Continuing service provider / contract extension: Yes

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender: No

Expression of interest (EOI): No

Other approach (please provide details): No

Is this activity being co-designed? \*

No

Is this activity the result of a previous co-design process? \*

Yes

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? \*

No

Has this activity previously been co-commissioned or joint-commissioned? \*

No

Decommissioning \*

No

Decommissioning Details? \*

Not applicable.

Co-design or co-commissioning details \*

Not applicable.



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	2019/20	2020/21	2021/22
National Psychosocial Support Measure Funding			
Psychosocial Transition Funding			
Continuity of Support Funding			
Interface Funding			
Interest - National Psychosocial Support			

### Totals

Funding Stream	2019/20	2020/21	2021/22	Total
National Psychosocial Support Measure Funding				
Psychosocial Transition Funding				
Continuity of Support Funding				
Interface Funding				
Interest - National Psychosocial Support				
Total				

### Funding from Other sources - Financial Details

\$

### Funding from Other sources - Organisational Details

N/A



# [NPS-Op - 1 - NPS -Op Operational funding]



## Activity Metadata

### Applicable Schedule \*

National Psychosocial Support

### Activity Prefix \*

NPS-Op

### Activity Number \*

1

### Activity Title \*

NPS -Op Operational funding

### Existing, Modified or New Activity \*

Existing



## Activity Priorities and Description

### Program Key Priority Area \*

### Other Program Key Priority Area Description

### Aim of Activity \*

### Description of Activity \*

## Needs Assessment Priorities \*

Needs Assessment

### Priorities

Needs Assessment Priority	Page Reference



## Activity Demographics

### Target Population Cohort \*



**In Scope AOD Treatment Type \***

**Indigenous Specific \***

**Indigenous Specific Comments \***

**Coverage \***

**Whole Region**

SA3 Name	SA3 Code
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### **Activity Consultation and Collaboration**

**Consultation \***

**Collaboration \***



### **Activity Milestone Details/Duration**

**Activity Start Date \***

**Activity End Date \***

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

Please identify your intended procurement approach for commissioning services under this activity: \*

Not yet known: No

Continuing service provider / contract extension: No

Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date: No

Open tender: No

Expression of interest (EOI): No

Other approach (please provide details): No

Is this activity being co-designed? \*

Is this activity the result of a previous co-design process? \*

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? \*

Has this activity previously been co-commissioned or joint-commissioned? \*

Decommissioning \*

Decommissioning Details? \*

Co-design or co-commissioning details \*



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	2019/20	2020/21	2021/22
Interface Funding			
National Psychosocial Support Measure - Operational			
Interest - National Psychosocial Support			

Totals

<b>Funding Stream</b>	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22</b>	<b>Total</b>
Interface Funding				
National Psychosocial Support Measure - Operational				
Interest - National Psychosocial Support				
Total				

**Funding from Other sources - Financial Details**

**Funding from Other sources - Organisational Details**



## [NPS - 5 - NPS – Interface]



### Activity Metadata

#### Applicable Schedule \*

National Psychosocial Support

#### Activity Prefix \*

NPS

#### Activity Number \*

5

#### Activity Title \*

NPS – Interface

#### Existing, Modified or New Activity \*

Existing



### Activity Priorities and Description

#### Program Key Priority Area \*

#### Other Program Key Priority Area Description

#### Aim of Activity \*

The aim of this funding is for the WSPHN to allocate resources to plan, coordinate and support service providers to transition clients to Continuity of Support (CoS) measure and the National Psychosocial Support (NPS) program, and provide support to Commonwealth Community mental health clients to transition to the NDIS.

#### Description of Activity \*

Tailored to the provider needs Western Sydney PHN is going to utilise the Interface Funding to facilitate the below activities:

- Provide information and advice to all stakeholders on the psychosocial supports and available programs
- Support current service providers of Support current service providers of PIR, D2DL and PHaMs to assist participants to transition to new arrangements
- Support providers who are going to deliver National Psychosocial Support Measure Extended Transitional Funding to ensure performance is meeting objectives
- Collect and manage participant data received from current PIR, D2DL and PHaMS, and National Psychosocial Support Measure Extended Transitional Funding programs
- Build workforce capacity
- Monitoring process and performance of programs

#### Needs Assessment Priorities \*

WSPHN Needs Assessment 2019/20-2021/22

## Priorities

Needs Assessment Priority	Page Reference
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### Activity Demographics

#### Target Population Cohort \*

Mental health service providers and their clients such as Partners in Recovery (PIR), Day to Day Living (D2DL), Personal Helpers and Mentors (PHaMs) and National Support Measure.

#### In Scope AOD Treatment Type \*

#### Indigenous Specific \*

No

#### Indigenous Specific Comments \*

NA

#### Coverage \*

##### Whole Region

Yes

SA3 Name	SA3 Code
Baulkham Hills	11501
Dural - Wisemans Ferry	11502
Rouse Hill - McGraths Hill	11504
Blacktown	11601
Blacktown - North	11602
Mount Druitt	11603
Auburn	12501
Carlingford	12502
Merrylands - Guildford	12503
Parramatta	12504
Pennant Hills - Epping	12601
Ryde - Hunters Hill	12602



### Activity Consultation and Collaboration

#### Consultation \*

The consultation process commenced in November 2018 and have involved a range of providers, consumers and carers. WSPHN has consulted the Clinical and Consumer Councils, funding bodies and advocacy groups

#### Collaboration \*

- Engaging with service providers, consumers and carers in the region: to identify unmet needs in relation to psychosocial capacity building.

- Engaging with existing PIR, D2DL and PHaMs service providers: understand existing service delivery to clients, number of clients eligible for CoS and how best to manage continued service delivery or transition of clients to new services.
- Engaging with other commissioned services, NGOs providing other community support services and with NDIS Local Area Coordinators: to help shape the service to meet local needs and referral pathways.



## Activity Milestone Details/Duration

**Activity Start Date \***

30 Jun 2019

**Activity End Date \***

29 Jun 2020

**Service Delivery Start Date**

**Service Delivery End Date**

**Other Relevant Milestones**



## Activity Commissioning

**Please identify your intended procurement approach for commissioning services under this activity: \***

**Not yet known:** No

**Continuing service provider / contract extension:** Yes

**Direct engagement. Please provide justification for direct engagement, and if applicable, the length of time the commissioned provider has provided this service, and their performance to date:** No

**Open tender:** No

**Expression of interest (EOI):** No

**Other approach (please provide details):** No

**Is this activity being co-designed? \***

No

**Is this activity the result of a previous co-design process? \***

No

Do you plan to implement this activity using co-commissioning or joint-commissioning arrangements? \*

No

Has this activity previously been co-commissioned or joint-commissioned? \*

No

Decommissioning \*

No

Decommissioning Details? \*

Not Applicable

Co-design or co-commissioning details \*

Not Applicable



## Activity Planned Expenditure

### Planned Expenditure

Funding Stream	2019/20	2020/21	2021/22
Interest - National Psychosocial Support			
Psychosocial Transition Funding			
Continuity of Support Funding			
Interface Funding			
National Psychosocial Support Measure Funding			

### Totals

Funding Stream	2019/20	2020/21	2021/22	Total
Interest - National Psychosocial Support				
Psychosocial Transition Funding				
Continuity of Support Funding				
Interface Funding				
National Psychosocial Support Measure Funding				
Total				

### Funding from Other sources - Financial Details

### Funding from Other sources - Organisational Details